



Name:

Useful numbers:

General contact list	Company name	Contact name	Telephone
Floodline	Natural Resources Wales		0345 988 1188
Electricity provider			
Gas provider			
Water company			
Telephone provider			
Insurance company & policy number			
Local council			
Local radio station			
Travel / weather info			

Key locations:

Service cut-off	Description of location
Electricity	
Gas	
Water	

Who can help / who can you help?

Relationship	Name	Contact details	How can they / you help?
Relative			
Friend or neighbour			

What can you do if a flood is expected in your area?

Actions	Location
Home Move furniture and electrical items to safety	
Put flood boards, polythene and sandbags in place	
Make a list now of what you can move away from the risk	
Turn off electricity, water and gas supplies	
Roll up carpets and rugs	
Unless you have time to remove them hang curtains over the rods	
Move sentimental items to safety	
Put important documents in polythene bags and move to safety	
Garden and outside Move your car out of the flood risk area	
Move any large or loose items or weigh them down	
Business Move important documents, computers and stock	
Alert staff and request their help	
Farmers move animals and livestock to safety	
Evacuation – prepare a flood kit in advance Inform your family or friends that you may need to leave your home	
Get your flood kit together and include a torch, warm and waterproof clothing, water, food, medication, toys for children and pets, rubber gloves and wellingtons	

What can I do now?

Put important documents out of flood risk and protect in polythene <input type="checkbox"/>	Look at the best way of stopping floodwater entering your property <input type="checkbox"/>
Check your insurance covers you for flooding <input type="checkbox"/>	Make a flood plan and prepare a flood kit <input type="checkbox"/>
Find out where you can get sandbags <input type="checkbox"/>	Identify what you would need to take with you if you had to leave your home <input type="checkbox"/>
Identify who can help you / who you can help <input type="checkbox"/>	Understand the flood warning codes <input type="checkbox"/>

Are you signed up to receive flood warnings?

If not call Floodline on **0345 988 1188** to see if your area receives free flood warnings.

Let us know when you've completed your flood plan by calling Floodline on **0345 988 1188**. This will help us learn more about how people are preparing for flooding.

There are a range of flood protection products on the market to help you protect your property from flood damage. A directory of these is available from the National Flood Forum at www.bluepages.org.uk