

Meeting of:	Environment and Regeneration Scrutiny Committee
Date of Meeting:	Tuesday, 12 March 2024
Relevant Scrutiny Committee:	Environment and Regeneration
Report Title:	Service Plans and Performance Targets to Deliver the Vale of Glamorgan Council's Annual Delivery Plan 2024/2025
Purpose of Report:	To seek Members' endorsement of the priority actions as reflected in Service Plans and proposed service performance targets for the period 2024/2025 that will deliver the Council's Annual Delivery Plan (ADP) within the remit of the Committee.
Report Owner:	Marcus Goldsworthy, Director of Place
Responsible Officer:	Tom Bowring, Director of Corporate Resources
Elected Member and Officer Consultation:	The Council's Annual Delivery Plan 2024/2025 is relevant to all wards. In line with the requirement to consult on our Well-being Objectives each year, we have sought input from Members via scrutiny committees, key partners, residents and staff on the development of the Annual Delivery Plan and our Well-being Objectives. This report provides an opportunity for scrutinising planned service level activities (as outlined in Service Plans) and performance targets to deliver the Annual Delivery Plan 2024/25.
Policy Framework:	This is a matter for Executive decision by Cabinet.
<p>Executive Summary:</p> <ul style="list-style-type: none"> The report presents the planned service activities (as outlined in Service Plans) and associated performance targets within the remit of this Scrutiny Committee. These are the Committee's specific areas of focus associated with the delivery of the Council's Annual Delivery Plan for 2024/2025 as aligned to the four Corporate Plan Well-being Objectives. (Appendix A and B) Progressing the Annual Delivery Plan will help to meet our statutory obligations under the Local Government & Elections (Wales) Act 2021 and the Well-being of Future Generations (Wales) Act 2015 (WBFGE). Both pieces of legislation place specific duties on the Council in relation to reviewing and setting objectives, keeping performance under review and reporting on performance, with a focus on improving the social, economic, environmental and cultural well-being of Vale of Glamorgan citizens. In line with our statutory duties we continually review the relevance of our Well-being Objectives. As a result, going forward into 2024/2025, we are assured that our Corporate Plan Well-being 	

Objectives and the associated commitments outlined in the Annual Delivery Plan 2024/2025 **(contained in the background papers to this report)** are relevant in delivering improved outcomes for Vale of Glamorgan citizens and contribute to the national Well-being Goals.

- All Scrutiny Committees considered a draft Annual Delivery Plan in December 2023 and their views alongside that of other key stakeholders have informed the final Plan, to be endorsed by Cabinet on 22nd February 2024 and referred on to Full Council on 6th March 2024 for final approval.
- The commitments in the Annual Delivery Plan 2024/25 are reflected in 16 Service Plans **which are provided for information in the background papers to this report**. These plans show how individual service areas will contribute to achievement and overall delivery of our four Well-being Objectives and how resources will be deployed to do so.
- In line with the Annual Performance Calendar, members have continued to help shape the way in which performance related activity and reports are presented to support them in their critical friend challenge role. Feedback from the recent workshop (relating to the Committee specific presentation of service plan activities and performance targets) in February 2024, has been reflected in the approach to this year's reports.
- Scrutiny Committee Members are asked to review the contributions from services (through planned activities and proposed performance measures and associated targets) as relevant to this Committee's remit that will support achievement of our Annual Delivery Plan commitments for the period 2024/25. **These are set out in Appendix A and B.**
- Upon review, Members are asked to recommend to Cabinet the planned activities and associated service performance targets as relevant to this Committee's remit as the primary means against which performance for the Annual Delivery Plan 2024/25 will be monitored, measured and reported quarterly. **These are set out in Appendix A and B.**

Recommendations

1. That Members review and endorse via recommendation to Cabinet the planned service activities for 2024/25 as they relate to the remit of this Committee. **(Appendix A)**
2. That Members review and endorse via recommendation to Cabinet, the proposed measures and service performance targets for 2024/2025 relating to the remit of this Committee. **(Appendix B)**

Reasons for Recommendations

1. To ensure that the planned activities aligned to this Committee's remit are accurate, up to date and relevant and become the main document through which performance against the Corporate Plan's Annual Delivery Plan is monitored and measured during 2024/2025.
2. To ensure the Council's Corporate Plan Performance Measurement Framework identifies a relevant set of performance measures and targets against which the Annual Delivery Plan can be monitored and measured during 2024/2025.

1. Background

Vale of Glamorgan Council Annual Delivery Plan (ADP) 2024/2025

- 1.1 The Annual Delivery Plan (**contained in the background papers to this report**) is published in the Spring of each year after approval by Council and sets out the actions to be taken in the year ahead to deliver our Well-being Objectives and the overarching five-year Corporate Plan.
- 1.2 The ADP is a key means of meeting our statutory obligations under the Local Government & Elections (Wales) Act 2021, the Well-being of Future Generations (Wales) Act 2015 and directly informs individual Service Plans, our corporate framework of performance measures and service performance targets which are also produced annually. The ADP for 2024/25 has been considered by Cabinet on 22nd February 2024 and will be referred on to Full Council for final approval on 6th March 2024. This will be the final Annual Delivery Plan for the current Corporate Plan.

Service Plans 2024/2025

- 1.3 Service Plans are the primary planning documents of the Council and a key building block in its Performance Management Framework. The Plans outline how each service will contribute towards achieving our Corporate Plan Well-being Objectives and are a key means by which performance for the Corporate Plan is monitored and measured. Consequently, an annual review of planning arrangements is undertaken to ensure that the Council's plans continue to meet statutory requirements and to continuously improve our approach to performance planning and monitoring. Each year, Service Plans are further streamlined to reflect our integrated approach to corporate planning cognisant

of statutory requirements. Progress is, and will continue to be, regularly scrutinised by all five of the Council's Scrutiny Committees and Cabinet.

- 1.4** Through our regulatory work programme, Audit Wales undertakes work throughout the year to ensure that the Council is delivering on the commitments within the Corporate Plan and effectively monitoring and reporting progress. The Annual Delivery Plan is an essential part of this work.

Service Performance Targets (Corporate Performance Measures Framework) 2024/2025

- 1.5** The Council's Performance Management Framework is the mechanism through which our key priorities and performance targets are monitored and realised.
- 1.6** All Scrutiny Committees receive performance information aligned with the Council's Well-being Objectives and the terms of reference of each respective Committee. This has enabled Members to focus on scrutinising the progress being made towards achieving each of the Council's four Well-being Objectives in an integrated way.
- 1.7** Each year we review our Corporate Performance Measures Framework to ensure the framework provides the best representation of the wide range of activities being undertaken by the Council and reflects the Well-being Objectives and our commitments in the Corporate Plan. This work has involved officers and members and the proposed framework for 2024/25 (**contained within the background papers to this report**) includes all relevant performance indicators which will enable the Council to holistically demonstrate progress towards achieving its Well-being Objectives. Service performance targets will be set for existing performance indicators that are continuing into 2024/2025 where appropriate to do so.

Annual Performance Calendar

- 1.8** In May 2023 Cabinet approved the Council's Annual Performance Calendar 2023/24 (minute C9 refers) which sets out the key Corporate Performance related activity and reports that will be produced, considered, scrutinised and approved throughout the year. That report is referenced in the **background papers** to this report. This calendar has been updated for 2024/25 and will be reported to members in due course.
- 1.9** As part of these proposals, and in response to feedback from elected members, a series of workshop discussions have been timetabled throughout the year to provide elected members with the opportunity to discuss and influence the way in which activity in this area is shaped and presented to Scrutiny Committees for consideration. In Feb 2024, the Director of Corporate Resources facilitated the latest of these sessions. The feedback from the session (relating to the Committee specific presentation of service plan activities and performance targets) has been reflected in the approach adopted this year as described in this report.

2. Key Issues for Consideration

Vale of Glamorgan Annual Delivery Plan 2024/2025

- 2.1** In line with our statutory duties we continually review the relevance of our Well-being Objectives. The current objectives agreed in 2020 as part of the development of the Corporate Plan 2020-25 have been reviewed as part of end of year performance work to produce the Council's self-assessment and annual review of performance in line with the requirements of the Local Government & Elections (Wales) Act 2021. We have also consulted on our Well-being Objectives as part of the annual programme of engagement work which includes the Let's Talk Survey, Budget consultation and the Annual Delivery Plan 2024/25 consultation. The findings show that overall, a majority of respondents agreed with our Well-being Objectives. As a result, going forward into 2024/2025, we are assured that our Corporate Plan Well-being Objectives and the associated commitments outlined in the Annual Delivery Plan 2024/2025 (**contained in the background papers to this report**) are relevant in delivering improved outcomes for Vale of Glamorgan citizens and contribute to the national Well-being Goals.
- 2.2** The final Annual Delivery Plan 2024/25 has been considered by Cabinet (22nd February 2024) and is to be presented for approval by Full Council on 6th March 2024.
- 2.3** In order to ensure the Council continues to discharge its duties to publish and regularly review its Well-being Objectives, keep performance under review and report on performance, Scrutiny Committees will receive quarterly reports on progress against the delivery of the Annual Delivery Plan throughout 2024/25. Additionally, this year we will be developing focused reports aligned to our critical challenges of Organisational Resilience, Cost of Living Crisis and the Climate and Nature Emergencies, to be reported twice yearly. This will be in addition to the quarterly ADP progress updates. This approach will enable us to further strengthen our evidence base and support our annual self-assessment judgements for the period.
- 2.4** Due to the integrated nature of the Annual Delivery Plan (that is, services contribute to a variety of different Annual Delivery Plan commitments across all four Well-being Objectives), Scrutiny Committees will continue to receive presentations which summarise overall progress against the ADP's delivery, but importantly also use the terms of reference for different committees as a lens through which performance is scrutinised against the cross-cutting plan.

Service Plans 2024/2025

- 2.5** The Service Plans include service level activities that will contribute to both the Annual Delivery Plan and our five-year Corporate Plan commitments. The activities in each Service Plan will also contribute to multiple commitments and objectives reflecting the cross-cutting and integrated nature of our Corporate Plan Well-being Objectives. Using this more integrated approach recognises that an ADP action can contribute to multiple aspects of Corporate Plan delivery. By embedding a more interactive relationship between ADP and Service Plan activity, this also enables the Council to demonstrate how Service Plan actions from a range of services can contribute to Annual Delivery Plan actions.

- 2.6** Our 16 Service Plans for 2024/2025 specifically identify how each Head of Service will contribute towards achievement of our commitments and Well-being Objectives as outlined in the Annual Delivery Plan by asking two questions:
- 2.7** “Which Well-being Objectives does the service contribute to and what actions will we take this year to achieve these?” and “How will we manage our resources to achieve these actions and support our service?”
- 2.8** In addition, informed by a service self-assessment undertaken through the service planning process, the Plans identify a series of mitigating actions that reflect the key challenges facing the service in the coming year including risks, resources, workforce, finance, ICT and assets.
- 2.9** Given the cross-cutting and integrated nature of the Corporate Plan Well-being Objectives and multiple service contributions to each of these commitments by service areas, **at Appendix A** we have identified all service level contributions as aligned to the remit of this Committee to assist Scrutiny Committee Members to consider all planned activities for 2024/25 against which progress will be monitored and reported quarterly. This is as a direct result of feedback from elected members who have requested that information from Service Plans aligned with each Committee would be the most useful way to scrutinise how all Services will contribute to the performance of the Annual Delivery Plan within the remit of each Committee.
- 2.10** All Scrutiny Committees will be presented with a single quarterly performance report with each also receiving an overview (in the form of a presentation) of progress made in the period as aligned to their respective terms of reference. Cabinet will receive an overview of progress informed by the outputs of the Scrutiny Committees when considering quarterly performance.
- 2.11** All 16 service areas will now develop Team Plans for 2024/2025 to underpin and deliver their Service Plan priorities. The actions contained in the Service and Team plans will then be translated to individual staff actions via the #itsaboutme staff appraisal process.
- 2.12** Draft service priorities (including associated planned activities and proposed performance targets for 2024/2025 for the Shared Regulatory Services have been appended, however, members will note that these will be finalised as part of the joint business planning process for the Shared Regulatory Services in conjunction with our partners in Cardiff and Bridgend Councils. The final Business Plan for the Shared Regulatory Services will be reported to the Regulatory Services Joint Committee and relevant Scrutiny Committee(s) and Cabinet by the end of June 2024 in line with the delegations set out in the Joint Working Agreement.
- 2.13** Members are asked to consider and review the planned service level activities for 2024/2025 relevant to this Committee's remit (**Appendix A**) in terms of their contributions to the Corporate Plan commitments and Well-being Objectives and recommend their endorsement to Cabinet. These will be the primary means by which performance for the Annual Delivery Plan 2024/25 will be monitored and measured.
- 2.14** For completeness, a link to all Service Plans is provided in full **in the background papers to this report.**

Service Performance Targets (Corporate Performance Measures Framework) 2024/2025

- 2.15** The Council has a long-standing commitment to continuously improve the services it provides to citizens of the Vale of Glamorgan and despite significant ongoing resource challenges, continues to establish challenging but realistic service performance targets that are commensurate with the available level of resource.
- 2.16** The Council's challenging approach to target setting emphasises this by ensuring that there is an assessment of performance trend data, performance against previous targets and making best use of external benchmarking data (where this is available). This is balanced against how much of a priority the indicator is to the Council and whether there is capacity to improve performance. All proposed targets must have an accompanying rationale that clearly explains the reasons for setting the targets at that level.
- 2.17** Each year, a review is undertaken of the existing Corporate Performance Measures Framework as aligned to the Corporate Plan Well-being Objectives and commitments. The Council's Framework of Corporate Performance Measures comprises locally derived Performance Indicators (PIs), locally adopted previous Public Accountability Measures (PAMs) which are no longer benchmarked nationally, and a suite of performance indicators from the Social Services national dataset. This ensures that the measures in place provide the best representation of the activities/outcomes required and that data will be available on either a quarterly or annual basis for a set of key measures for each of the four Well-being Objectives thus enabling a balanced assessment of performance.
- 2.18** This year, as part of the review we have also identified a number of indicators aligned to our critical challenges of Organisational Resilience, Cost of Living Crisis and the Climate and Nature Emergencies to enable more focused reporting throughout the year in these areas. This will be in addition to the quarterly ADP progress updates. Additionally, we have also identified a number of indicators as part of our focus on strengthening service user perspective information in our ADP performance reports. This remains an areas of focus over the coming year. This approach will enable us to further strengthen our evidence base and support our annual self-assessment judgements for the period.
- 2.19** Whilst the Council's Corporate Performance Measures will collect and report on our performance in relation to our key priorities or commitments, there is currently limited opportunity to benchmark this information with others. Since the cessation of the requirement to report on Public Accountability Measures in 2019/20, we have continued to work with Data Cymru to develop a national self-assessment dataset which will enable us to compare our performance in a range of services with Welsh local authorities. Having access to this data and other insights will enhance internal performance assessment and challenge, and further strengthen our evidence base to support our annual self-assessment judgements thus enabling the Council to meet its performance requirements under the Local Government & Elections (Wales) Act 2021. There is no statutory requirement to be part of or submit data on the national self-assessment database, and we are participating in this work on a voluntary basis. The Council will continue to contribute to this work to ensure we are able to access the data

needed to continue to review, challenge and continuously improve our performance.

- 2.20** **Appendix B** outlines the proposed performance measures and associated service performance targets relating to this Scrutiny Committee, structured by the four Corporate Plan Well-being Objectives and Annual Delivery Plan commitments. Members will note that more than one Scrutiny Committee may be identified for each measure, reflecting the cross-cutting and integrated nature of service contributions to multiple Corporate Plan Well-being Objectives and ADP commitments. Targets have been set for performance measures that are continuing into 2024/2025 where appropriate.
- 2.21** For completeness, **a link to all service improvements targets as aligned to the Corporate Plan commitments and Well-being Objectives is provided in full in the background papers to this report.**
- 2.22** Throughout the year, the Corporate Performance Measures Framework will be considered by Scrutiny Committees alongside quarterly updates on planned activities to demonstrate progress in achieving our Annual Delivery Plan commitments and the Corporate Plan Well-being Objectives.
- 2.23** Members are asked to consider and review the proposed performance measures and associated targets as it relates to this Committee's remit and recommend their endorsement via Cabinet.
- 2.24** The consideration of the proposed service performance targets by Members is a key feature of the internal challenge process. Following review and endorsement by Scrutiny Committees, these performance targets are being reported to Cabinet for approval.

3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

- 3.1** The Annual Delivery Plan 2024/25 details how the Council will contribute to the national Well-being Goals through delivery of its year 5 commitments in the Corporate Plan 2020-2025.
- 3.2** The Corporate Plan also details how the Council will contribute to the national Well-being Goals as required by the Well-being of Future Generations Act through the delivery of the Well-being Objectives contained in the plan.
- 3.3** The Corporate Plan emphasises the Council's commitment to promoting the five ways of working and duties under the Well-being of Future Generations (Wales) Act. The ways of working are reflected in our approach to integrated business planning which underpins the delivery of the Council's Corporate Plan and its Well-being Objectives. There is a strong emphasis on collaboration as the Council recognises the need to work with partners to deliver services and improve local well-being. The plan reflects the importance of prevention, and this has been a strong theme in much of the engagement to date. The plan is a five-year plan but recognises that many of the issues are even longer term e.g. deprivation, climate change, an ageing population and physical and mental well-being.

- 3.4 The Service Plans, through planned activities for 2024/25 reflect this integrated approach, demonstrating the way in which the Service areas will work congruently with the "five ways of working" as introduced by the Act.
- 3.5 By setting consistently challenging yet realistic steps and service performance targets, the Council is able to clearly demonstrate progress towards achieving its Well-being Objectives and contribute to the national goals.

4. Climate Change and Nature Implications

- 4.1 The Corporate Plan and Annual Delivery Plan incorporate our key commitments which aim to have a positive impact on climate change and nature overall.
- 4.2 The climate and nature emergencies are one of the critical challenges identified in the Annual Delivery Plan 2024-25. Service Plans detail a range of activities to help meet this challenge and these together with performance indicators will demonstrate progress.
- 4.3 The climate change and nature emergency implications related to the Council's activities are outlined in more detail in Project Zero and The Biodiversity Forward Plan, and both identify the mitigating actions required to minimise the adverse consequences of our activities. These actions are reflected in the planned activities outlined in Service Plans for 2024/25.
- 4.4 Failure of services to deliver on these commitments will impact negatively on achieving our climate change and nature emergency priorities and overall progress against our Corporate Plan Well-being Objectives and on external regulatory assessments of the Council.

5. Resources and Legal Considerations

Financial

- 5.1 In determining its commitments in the Annual Delivery Plan 2024/2025, the Council has been mindful of the economic situation locally and nationally and taken into account legislation changes and government policy. The Well-being Objectives set out in the Corporate Plan 2020-2025, Service Plans and associated service performance targets either have resources committed to their achievement (Medium Term Financial Plan and annual budget review) or the likely prospect of such resources being made available in the period of the plan.
- 5.2 Service Plans include information relating to the use of financial, asset, ICT and people resources and how these are being deployed to support the delivery of the Council's Well-being Objectives.

Employment

- 5.3 There are no direct employment implications associated with this report. However, there are a number of challenges and risks associated with the delivery of our Well-being Objectives, reflected in the Annual Delivery Plan 2024/2025,

Service Plans and our performance targets, that if not effectively managed have the potential to impact on our staff establishment and performance overall. This may in turn impact adversely on achievement of the Corporate Plan Well-being Objectives.

Legal (Including Equalities)

- 5.4 The Well-being of Future Generations (Wales) Act 2015 requires the Council to set and publish annual Well-being Objectives that maximise its contribution to achieving the Well-being goals for Wales and report its progress in meeting these.
- 5.5 Part Six of the Local Government & Elections (Wales) Act 2021 places duties on Local Authorities to keep performance under review through self-assessment and to report on performance.
- 5.6 An Equalities Impact Assessment has been completed for the Annual Delivery Plan (**contained in the background papers to this report**). The Annual Delivery Plan identifies four Well-being Objectives and a series of commitments which the Council intends to focus its attention on during 2024/2025 in order to improve the well-being of Vale of Glamorgan citizens.
- 5.7 Identification of our Well-being Objectives and associated commitments in the Annual Delivery Plan has been informed by a wide range of performance data, research and statistics including community and economic impact assessments, with planned actions detailing specific activities to be undertaken to deliver services differently or targeted to meet the needs of diverse groups. Successful completion of these commitments within the relevant service areas should lead to a reduction in service inequalities where they do exist.
- 5.8 Our commitments in the Annual Delivery Plan, Service Plans and service performance targets for 2024/2025 will impact on; everyone who receives a service from the council; Vale of Glamorgan residents; unemployed adults; Young people who are not in employment, education or training (NEET); Looked After Children; vulnerable young people; adults in receipt of care; older people; children and adults with a disability, school children, housing tenants.
- 5.9 Individual commitments and planned service activities within the Annual Delivery Plan will give due consideration to the impact, directly or indirectly on Vale citizens overall. In line with Council policy, any changes to services and policies across all Council services will be the subject of more detailed equality impact assessments which will need to explore any potential impact.

6. Background Papers

[Annual Performance Calendar 2023/24, Cabinet, 25th May 2023](#)

Annual Delivery Plan

[https://www.valeofglamorgan.gov.uk/Documents/ Committee%20Reports/Scrutiny-](https://www.valeofglamorgan.gov.uk/Documents/Committee%20Reports/Scrutiny-)

[CRP/2024/24-02-21/Draft-Vale-of-Glamorgan-Council-Annual-Delivery-Plan-2024-25.pdf](#)2024/25

[All Service Plans 2024-25 Final \(valeofglamorgan.gov.uk\)](#)

[All Performance Targets 2024-25 \(contensis.com\)](#)

[24-02-21 \(valeofglamorgan.gov.uk\)](#)

Service Plan contributions to the Annual Delivery Plan (2024-25) commitments and Corporate Plan (2020-25) Well-being Objectives as aligned to the remit of Environment & Regeneration Scrutiny Committee

In relation to **Well-being Objective 1, 'Work with and for our communities'**, there are 16 Annual Delivery Plan actions for 2024/25 aligned to 7 Corporate Plan commitments. The Service Plan activities identified below will contribute towards achieving these commitments.

Our Corporate Plan commitments:
<ul style="list-style-type: none"> • Improve how we involve, engage and communicate with others about our work and decisions • Work innovatively, using technology, resources and our assets to transform our services so they are sustainable for the future • Develop our strong culture of good customer service aligned to the Council's values of being ambitious, open, together and proud • Promote equality of opportunity and work with the community to ensure we are responsive to the diverse needs of our customers • Promote the use of the Welsh Language and contribute to the Welsh Government target of 1 million Welsh speakers by 2050 • Support the development and well-being of our staff and recognise their contribution to the work of the Council • Ensure we have robust governance and scrutiny arrangements in place and support our elected members to fulfil their roles

The cross-cutting and integrated nature of the Annual Delivery Plan means that actions from multiple service areas contribute to the delivery of an ADP action that falls within the remit of a Scrutiny Committee. The tables below reflect this by highlighting all service contributions to our ADP actions.

ADP1: Deliver our Public Participation Strategy including the use of place making to improve how we involve, communicate and consult with people and ensure citizens have the opportunity to have their voices heard.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. Contributory actions identified below.</i>	
Neighbourhood Services and Transport	Involve, engage and consult residents and other stakeholders including the voluntary sector and town and community councils in redesigning waste, flood risk management, trees, transport and active travel services, ensuring that those who are seldom heard have the opportunity to be involved. This will include the development of school Active Travel Plans, active travel consultations and a public transport opinion survey (2024). (NS/A001) (also contributes towards ADP2)
Neighbourhood Services and Transport	Strengthen our knowledge and understanding of community needs by increasing opportunities for our engagement activities to capture the views of diverse and 'hard to reach' groups and residents that that are not digitally accessible. Engagement programme for 2024/5 includes: <ul style="list-style-type: none"> • Post -16 transport. • Active Travel initiatives.

ADP1: Deliver our Public Participation Strategy including the use of place making to improve how we involve, communicate and consult with people and ensure citizens have the opportunity to have their voices heard.

Service Plan	Service Plan Action 2024/25
	<ul style="list-style-type: none"> • Waste service change proposals for flats and apartments. • Car parking including residents parking. • Public Spaces Protection Orders and Enforcement Policy. • Community Centre Management Committees. • Schools Sports survey. • Leisure Centres customer satisfaction survey by Legacy Leisure. (NS/A002) (also contributes towards ADP2)
Regeneration	Utilise tools and methods to enable us to engage effectively with a representative group of residents and businesses as possible to inform our work and Council decisions via digital, social media and in-person methods. (RG/A001) (also contributes towards ADP6 and ADP7)
Sustainable Development	Identify more opportunities to engage our service users in new ways, using different methodologies and technologies including use of digital tools such as social media during consultations to maximise engagement with diverse groups including all age ranges, protected groups and traditionally hard to reach groups. (SD/A001) (also contributes towards ADP6, ADP7 and ADP8)

ADP2: Improve how we provide information about our work and the impact we are having using different methods that reach people in a timely way that meets their needs.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. Contributory actions identified below.</i>	
Neighbourhood Services and Transport	Involve, engage and consult residents and other stakeholders including the voluntary sector and town and community councils in redesigning waste, flood risk management, trees, transport and active travel services, ensuring that those who are seldom heard have the opportunity to be involved. This will include the development of school Active Travel Plans, active travel consultations and a public transport opinion survey (2024). (NS/A001) (also contributes towards ADP1)
Neighbourhood Services and Transport	<p>Strengthen our knowledge and understanding of community needs by increasing opportunities for our engagement activities to capture the views of diverse and 'hard to reach' groups and residents that that are not digitally accessible. Engagement programme for 2024/5 includes:</p> <ul style="list-style-type: none"> • Post -16 transport. • Active Travel initiatives. • Waste service change proposals for flats and apartments. • Car parking including residents parking. • Public Spaces Protection Orders and Enforcement Policy. • Community Centre Management Committees. • Schools Sports survey. • Leisure Centres customer satisfaction survey by Legacy Leisure. (NS/A002) (also contributes towards ADP1)

ADP3: Progress placemaking plans in Barry, Cowbridge, Llantwit Major and Penarth putting the future needs of town centres and communities at the heart of decision making and maximising the impact of a range of funding streams	
Service Plan	Service Plan Action 2024/25
Regeneration	Develop Placemaking Plans for each of the Vale's town centres in accordance with the Welsh Government Place Making Charter, with a focus on identifying key priorities and proposals to improve their unique physical, cultural and social identities to enable them to thrive for the long term, starting with Barry. (RG/A002)
Sustainable Development	Support the development and implementation of placemaking plans alongside the Regeneration Team, ensuring that Planning and Countryside Team outcomes have a focus on placemaking. (SD/A002)
Strategy Community Learning & Resources	Work in collaboration with Place Directorate to progress projects in relation to Kymin, Old Hall, Arts Central and other projects related to Arts, Culture and ACL. (SCL/A022)
Housing & Building Services	Contribute to development of vibrant town centres as part of the Council's placemaking work, with a focus on the Barry Town Centre Gateway Regeneration project and the delivery of a mix of affordable and private housing in the Western end of Barry town centre. (HS/A002)
Housing & Building Services	Work with partners to develop and adopt a Safer Vale Town Centre Policing Strategy to help make Vale town centres safer. (HS/A003) (also contributes towards ADP36)
Housing & Building Services	Contribute to the evolving corporate approach to engaging with the third sector and other key partners as part of the Strengthening Communities theme of the Reshaping Services programme with a focus on sustainable community delivery model projects aligned to food poverty, community assets and the Llantwit Major community hub project via the Shared Prosperity Fund. (HS/A004) (also contributes towards ADP29)
Legal & Democratic Services	Provide legal and governance representation/support on the placemaking project team and supporting the development of the Plans. (LD/A002)

ADP4: Develop a new five year Corporate Plan for 2025-2030 showing how the next phase of the Council's Reshaping Programme will transform our work to meet future needs.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. No contributory actions identified.</i>	

ADP5: Engage with and strengthen our relationships with the third sector, social enterprises and town and community councils to help shape and deliver local priorities including a review of the Town and Community Council Charter and the Voluntary Sector Compact.	
Service Plan	Service Plan Action 2024/25
<i>Falls within multiple Scrutiny Committee remits, picked up by Environment and Regeneration Committee, Corporate Performance and Resources Committee and Homes and Safe Communities Committee. Contributory actions identified below.</i>	
Regeneration	Work with and support third sector, social enterprises and businesses to identify funding opportunities for delivery of local priorities. (RG/A003)
Strategic Advisory Groups	Undertake a programme of engagement with third sector partners, social enterprises and Town and Community Councils to inform the new Corporate Plan and the Council's transformation programme and how we work together, including supporting the production of a reviewed Town and Community Council Charter and Voluntary Sector Compact. (SAG/A003)

ADP5: Engage with and strengthen our relationships with the third sector, social enterprises and town and community councils to help shape and deliver local priorities including a review of the Town and Community Council Charter and the Voluntary Sector Compact.

Service Plan	Service Plan Action 2024/25
Children and Young People Services	Work in collaboration with our Third Sector partners to maximise and further develop the use of children's residential provision across the Vale to ensure sufficiency of placements within the community. (CS/A002)
Sustainable Development	Increase engagement with the third sector in respect of public rights of way and RLDP work. (SD/A003)
Strategy Community Learning & Resources	Review services and service delivery models to reflect changes in need in an evolving landscape to ensure sustainability both now and in the future. (SCL/A009) (also contributes towards ADP12 and ADP18)
Strategy Community Learning & Resources	Implement changes to arts and culture services to broaden access to activities and ensure full cost recovery of services. (SCL/A012) (also contributes towards ADP12)
Strategy Community Learning & Resources	Implement the Libraries Strategy and in so doing ensure full cost recovery of services where appropriate. (SCL/A013) (also contributes towards ADP12)
Standards & Provision Service	Review services and service delivery models to reflect changes in need in an evolving landscape and to support the implementation of our SEMH and Wellbeing Strategy to ensure sustainability of services both now and in the future. (SPS/A010) (also contributes towards ADP18 and ADP12)
Standards & Provision Service	Explore opportunities with third sector partners and social enterprises to look at ways we can further expand partnerships to enhance service delivery. (SPS/A013)
Housing & Building Services	Work in partnership via the Regional Partnership Board delivery model to respond to the care and support needs within our local communities with a focus on social prescribing, volunteering, training, community development and funding. Develop a framework of projects to take advantage of external funding opportunities. (HS/A005) (also contributes towards ADP25)
Digital	Consider, and where possible, work with health, social care and third sector partners to design and deliver services, continuing development of the Wellbeing Matters concept and implementation to improve services and outcomes for residents. (DS/A002)
Resources Management & Safeguarding	Improve awareness of the Carers Gateway and our response for unpaid carers. (RMS/A005) (also contributes towards ADP1)
Resources Management & Safeguarding	Implement a Section 16 Forum to promote social enterprises, co-operatives, user-led services and other third sector organisations for the provision of care and support and preventative services in the Vale of Glamorgan. (RMS/A005)

ADP6: Take forward the new Digital Strategy and provide a more positive experience for customers by incorporating user-centred approaches to service design, improving accessibility and responsiveness.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. Contributory actions identified below.</i>	
Regeneration	Identify and maximise opportunities to streamline processes and make better use of digital technology to deliver efficiencies across the service. (RG/A004)
Neighbourhood Services and Transport	Develop and implement a phased approach to expand on-line services such as parking permits, waste and leisure services as well as automated systems for fleet and public transport and an asset management system for parks and other neighbourhood assets. (NS/A003)
Sustainable Development	Continue to focus on developing the digital delivery of services focusing on productivity and customer experience, with reference to Development management, Development Plan, Building control and Countryside functions. (SD/A004)

ADP7: Deliver the commitments in the Strategic Equality Plan reflecting the LGBTQ+ Plan and Anti Racist Wales Action Plan and emerging disability work.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up Learning and Culture Committee. Contributory actions identified below.</i>	
Sustainable Development	Ensure that the Replacement Local Development Plan (deposit draft), Development Management decisions and countryside services support the Strategic Equality Plan and creation of an age friendly Vale. (SD/A005) (also contributes towards ADP8)

ADP8: Work in partnership to develop and deliver our Age Friendly Action Plan as part of our work to become an age friendly community where everyone in the Vale has the opportunity to age well.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. No contributory actions identified.</i>	

ADP9: Increase the use of the Welsh Language within the Council and the community and support bilingualism through the delivery of the Council's Welsh Language Promotion Strategy and the Welsh in Education Strategic Plan (WESP).

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee.</i>	

ADP10: Work in partnership to deliver the 2024-25 Armed Forces Delivery Plan to strengthen support for the Armed Forces Community in line with the principles of the Armed Forces Covenant.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. No contributory actions identified.</i>	

ADP11: Develop our new partnership arrangements for procurement with an increasing emphasis on social value and climate change.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. No contributory actions identified.

ADP12: Deliver a balanced 2024/25 budget and sustainable medium term financial plan recognising the growing financial pressures (revenue and capital) on the Council, particularly in education and social care and the need to maximise our use of external funding

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. Contributory actions identified below.

Regeneration	Adopt a prudent long term planning approach for the use of Place reserves with a view to maximising levered funding with particular regard to opportunities from Welsh and UK Government including Levelling Up, transforming towns and LTPT. (RG/A005)
Regeneration	Review governance structures with regards to the investment plan, asset management, enterprise zone, placemaking, Levelling Up and towns fund. (RG/A006)
Regeneration	Promote the Non-Treasury Investment Strategy and work to develop the pipeline with the Finance Team. (RG/A007)
Neighbourhood Services and Transport	Map the delivery of future services in light of the ongoing year on year financial pressures. (NS/A007)
Neighbourhood Services and Transport	Identify and implement innovative solutions to mitigate supply and cost pressures associated with construction materials, vehicle parts, skills shortages in HGV drivers and technical engineers. (NS/A008)
Neighbourhood Services and Transport	Implement moving traffic offences for the Council. (NS/A009)
Neighbourhood Services and Transport	Continue to monitor budgets to enable delivery of the National Waste agenda through effective use of grants and resources to exceed the National Domestic Waste Recycling Target for 2024 /2025. (NS/A010)
Sustainable Development	Undertake horizon scanning to obtain funding to continue grant aided posts. (SD/A006)
Sustainable Development	Continue to lobby Welsh Government for regular planning a fee updates that reflect the actual cost of providing and support the service. (SD/A007)
Sustainable Development	Review building control fee regimes to ensure fees reflect the actual cost of providing the service and make the service self-funding. (SD/A008)

ADP13: Review the future of our building and land assets with a view to maximising their economic and community benefits and ensure the most appropriate model of ownership and service delivery is in place.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up Corporate Performance and Resources Committee. Contributory actions identified below.</i>	
Regeneration	Opportunities continue to be explored to expand shared working space and make better use of the Council's property portfolio in a more efficient way especially for co-working/co-location and possible asset transfer and development of strategic land and assets. (RG/A008) (also contributes towards ADP32)
Regeneration	Provide Project Management support across the Council in respect of the delivery of key Council projects. (RG/A009)
Neighbourhood Services and Transport	Develop the Confirm and AMX Asset Management system to ensure it remains fit for purpose and supports the strategic management of our key assets. (NS/A012)
Sustainable Development	Continue to explore opportunities to expand shared working space and make better use of the Council's property portfolio in a more efficient way especially for co-working/co-location. (SD/A009)

ADP14: Adopt a new model of working to manage the Council's buildings focusing on sustainability, compliance, and efficiency.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. No contributory actions identified.</i>	

ADP15: Deliver our People Strategy including work on staff well-being to improve recruitment, retention and well-being across the organisation with a particular focus on work with social services and to attract and retain a younger and more diverse workforce.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up Corporate Performance and Resources Committee. Contributory actions identified below.</i>	
Regeneration	Promote staff involvement and engagement, continue to support workforce and succession planning and ensure that all staff are equipped with the skills required to deliver the services of the future. (RG/A010)
Regeneration	Continue to develop a more flexible approach to recruitment including around advertisements and selection. (RG/A011)
Neighbourhood Services and Transport	Continue to improve service workforce planning to ensure all critical posts are covered. (NS/A013)
Neighbourhood Services and Transport	Contribute to corporate initiatives to improve staff welfare and morale. (NS/A014)
Neighbourhood Services and Transport	Introduce a cloud-based time recording system that will promote agile working, allow the remote booking of annual leave and protect staff from working excessive hours. (NS/A015)
Neighbourhood Services and Transport	Continue to engage with staff to seek their ideas about the future delivery and sustainability of services. (NS/A016)

ADP15: Deliver our People Strategy including work on staff well-being to improve recruitment, retention and well-being across the organisation with a particular focus on work with social services and to attract and retain a younger and more diverse workforce.	
Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Deliver a programme of in-house training to ensure current and future officers are equipped with the skills required to manage services of the future (specifically technical engineers and HGV drivers). (NS/A017)
Neighbourhood Services and Transport	Continue to build our capacity to work with volunteers so that collectively we are able to deliver sustainable services to our communities, particularly in relation to community transport, waste management, cleansing, parks and leisure services. (NS/A018)
Sustainable Development	Promote and encourage staff involvement in directorate and corporate staff engagement and well-being initiatives, proactively support staff to work at home and in different ways and pursue more flexible and innovative methods of recruitment, with particular emphasis on recruiting a younger and more diverse workforce. (SD/A010)
Sustainable Development	Develop a structured approach to long term workforce planning, including training and mentoring and continuing to attend and actively engage with the Management Development Programme. (SD/A011)

ADP16: Increase the understanding of the role of elected members and scrutiny committees through the delivery of the scrutiny action plan, work of member champions and the Public Participation Strategy.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. No contributory actions identified.</i>	

In relation to **Well-being Objective 2, 'Support learning, employment and sustainable economic growth'**, there are 12 Annual Delivery Plan actions for 2024/25 aligned to 8 Corporate Plan commitments. The Service Plan activities identified below will contribute towards achieving these commitments.

Our Corporate Plan commitments:
<ul style="list-style-type: none"> • Ensure there is appropriate access to quality early years, nursery and education provision enabling people to achieve their best possible outcomes whatever their age • Invest in our schools to provide the right learning environment for the 21st century and facilities which benefit the wider community • Work with schools, families and others to improve the services and support for those with additional learning needs • Work with education, training providers, businesses and other agencies to provide a range of advice, support and training opportunities which improve people's skills and readiness for work • Work with partners to ensure people can access appropriate money advice, information and debt support relating to housing, benefits, education, training and employment • Support and promote volunteering and community learning recognising the range of benefits to individuals and the community • Work as part of the Cardiff Capital Region to progress strategic planning and transport initiatives and promote sustainable economic growth and employment • Support economic growth through regeneration, improved infrastructure and support for town centres, tourism and industry

The cross-cutting and integrated nature of the Annual Delivery Plan means that actions from multiple service areas contribute to the delivery of an ADP action that falls within the remit of a Scrutiny Committee. The tables below reflect this by highlighting all service contributions to our ADP actions.

ADP17: Work with schools and other partners to ensure schools are effectively supported to maximise outcomes for all learners.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Learning and Culture Committee. No contributory actions identified.</i>	
ADP18: Work with our schools and partners and explore new service delivery models to address budgetary challenges and the increasing demand and complexity of children and young people’s social, emotional and mental well-being at primary and secondary levels.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Learning and Culture Committee. No contributory actions identified.</i>	
ADP19: Support our schools to facilitate the phased implementation of Additional Learning Needs (ALN) reform including work around self-evaluation.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Learning and Culture Committee. No contributory actions identified.</i>	
ADP20: Work with our partners to reach those pupils who are disengaged and support our schools to minimise exclusions and improve attendance and engagement.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Learning and Culture Committee. No contributory actions identified.</i>	
ADP21: Work in partnership to address issues of cost and availability of school transport services, promoting the use of active and other sustainable travel options for school journeys where feasible.	
Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Continue undertaking route optimisation of school transport services to ensure pupil safety, increase service efficiency and reduce carbon emissions. (NS/A019)
Neighbourhood Services and Transport	Deliver further school street closures. (NS/A020)
Strategy Community Learning & Resources	Work in partnership across the Council to establish sustainable solutions for school transport services and where possible make use of public transport where feasible. (SCL/A015)

ADP22: Develop a new school investment programme and progress the expansion of Ysgol Y Deri, and new buildings for Ysgol Iolo Morganwg and St Richard Gwyn as part of the Sustainable Communities for Learning Programme.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Learning and Culture Committee. No contributory actions identified.</i>	
ADP23: Work with a range of partners to support employment and the development of skills for the future and improve links between schools and local colleges and business.	
Service Plan	Service Plan Action 2024/25
<i>Overall action not within Scrutiny Committee remit, picked up Learning and Culture Committee.</i>	
Regeneration	Work with a range of partners and CCR/CJC to support employment and the development of skills for the future and improve links between schools and local colleges and business. (RG/A012) (also contributes towards ADP24)
ADP24: Promote the opportunities and benefits of apprenticeships to assist people into employment and to work for the Council via the Council's Apprenticeship Scheme.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Learning and Culture Committee and Corporate Performance and Resources Committee.</i>	
ADP25: Deliver a Business Development Grant, enabling businesses to apply for funding to innovate, decarbonise and grow.	
Service Plan	Service Plan Action 2024/25
Regeneration	Support businesses through projects, advice and grant funding. (RG/A013)
ADP26: Maximise the potential of the UK government's 10 year £20 million long-term investment plan for Barry and Levelling up award as part of whole town regeneration and Placemaking work.	
Service Plan	Service Plan Action 2024/25
Regeneration	Work to deliver the Barry Making Waves Levelling Up award alongside the formation of a new Barry Town Board to administer the Towns Fund awarded by UK Government. (RG/A014)
ADP27: Maximise the use of grant and loan funding, supported by enforcement measures to reduce the number of vacant properties across all four of our town centres.	
Service Plan	Service Plan Action 2024/25
Regeneration	Work with colleagues across the Council and Welsh Government to deliver the Empty Property Management Support Programme (Enforcement Action Plan). (RG/A015)
ADP28: Work with Cardiff Capital Region (CCR) and Welsh Government to support the development of the former Aberthaw Power Station site and the Bro Tathan and Cardiff Airport Enterprise Zone to support economic resilience and quality job creation.	
Service Plan	Service Plan Action 2024/25
Regeneration	Work with UK & Welsh Governments and Cardiff Capital Region to secure funding to deliver regeneration and business support projects and programmes. (RG/A016)
Sustainable Development	Work with the Cardiff Capital Region, Welsh and UK Governments to develop regional and local strategies for transport, planning and economic development including the transport interchange for Barry and major projects like the

ADP28: Work with Cardiff Capital Region (CCR) and Welsh Government to support the development of the former Aberthaw Power Station site and the Bro Tathan and Cardiff Airport Enterprise Zone to support economic resilience and quality job creation.	
Service Plan	Service Plan Action 2024/25
	energy park at Aberthaw, the Barry Gateway and the continued growth of the Bro Tathan and Cardiff Airport Enterprise Zone. (SD/A012)

In relation to **Well-being Objective 3, 'Support people at home and in their community'**, there are 22 Annual Delivery Plan actions for 2024/25 aligned to 12 Corporate Plan commitments. The Service Plan activities identified below will contribute towards achieving these commitments.

Our Corporate Plan commitments:
<ul style="list-style-type: none"> • Encourage people of all ages to have active and healthy lifestyles to promote better physical and mental well-being • Provide more opportunities for cycling and walking and develop a range of travel options to encourage people out of their cars • Promote leisure, art and cultural activities which meet a diverse range of needs • Work in partnership to provide more seamless health and social care services • Provide care and support to children and families in need which reflects their individual strengths and circumstances • Provide person-centred care and support to adults in need • Work with our partners to ensure timely and appropriate mental health and emotional well-being support • Undertake our safeguarding duties to protect people from harm • Work in partnership to develop cohesive communities and promote community safety • Keep people safe through strong and resilient emergency planning and regulatory services which protect the public, consumers and business • Increase the supply of good quality, accessible and affordable housing by working in partnership to address housing need • Provide housing advice and support to prevent homelessness

The cross-cutting and integrated nature of the Annual Delivery Plan means that actions from multiple service areas contribute to the delivery of an ADP action that falls within the remit of a Scrutiny Committee. The tables below reflect this by highlighting all service contributions to our ADP actions.

ADP29: Develop and support initiatives in response to the cost of living crisis and the associated issues of housing, energy costs, food poverty, period poverty, debt and access to benefits, employment, and training.	
Service Plan	Service Plan Action 2024/25
Strategic Advisory Groups	Develop and support activities in response to the cost of living crisis with a particular focus on work around food poverty, warm spaces and administering relevant funding schemes. (SAG/A013)
Regeneration	Provide PME support with Social Services to maximise potential of grant funding through the RPB, delivering targets related to the cost of living through the SPF and the SCGF, supporting residents to access energy efficiency measures in their homes via eco4 flex. (RG/A017) (also contributes towards ADP49)
Neighbourhood Services and Transport	Work in partnership to facilitate and promote inclusive opportunities for leisure, play and sports development with a particular focus on tackling inequalities, working with groups in areas with low participation rates and reviewing the locations of activities so that residents facing cost of living challenges can better access these and our services. (NS/A021)

ADP29: Develop and support initiatives in response to the cost of living crisis and the associated issues of housing, energy costs, food poverty, period poverty, debt and access to benefits, employment, and training.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Work in partnership to deliver a comprehensive play programme that improves the well-being of children and their families with a particular focus on developing and promoting no and low cost activity schemes (which include food provision) and ensuring ease of access to these schemes for residents facing cost of living challenges. (NS/A022)
Shared Regulatory Services	Continue to raise awareness of illegal money lending and support individuals to access responsible lenders and debt advice; work with landlords to improve energy efficiency in rental properties; and protect the elderly and vulnerable from rogue traders. (SRS/A008)
Sustainable Development	Work with the Learning and Skills directorate to support the delivery of a range of education and employment facilities/land that meets local need, in accessible locations. (SD/A013)
Strategy Community Learning & Resources	Continue to support poverty and health inequality initiatives and support our schools and council services to be responsive to community needs and strengthen our integration with health and social care in delivering these commitments. (SCL/A011) (also contributes towards ADP33)
Additional Learning Needs & Well-being	Continue to support the development and sustainability of the childcare market by building on the findings of the Childcare Sufficiency Assessment. (ALN/A012)
Additional Learning Needs & Well-being	Continue support poverty related initiatives by maximising our use of grant funding for period dignity and to further embed our community POD model. (ALN/A016)
Housing & Building Services	Continue to provide residents with advice, support and information on a range of issues including housing, debt, fuel poverty, benefits, employment, and training through services including the One Stop Shop and money advice team. (HS/A018)
Housing & Building Services	Support our residents health and well-being, reduce social isolation and improve skills by promoting the Value in the Vale Volunteering Service and increasing the number of partner organisations and volunteering opportunities. This work is funding dependent. (HS/A019)
Housing & Building Services	Refresh and Implement the new Community Investment Strategy which incorporates our financial inclusion commitments to tenants and residents. (HS/A020)
Finance	Work collaboratively across sectors to address the long-term challenge of meeting the legacy costs of the pandemic and cost of living crisis. (FS/A026)
Digital	Support partners to explore opportunities to support digital inclusion with a focus on data poverty and cost of living. (DS/A017)
Digital	Design services to ensure that no resident is excluded from Council support services and the democratic process. (DS/A018)
Resources Management & Safeguarding	Continue to support delivery of key cost-of-living/poverty initiatives across the council and monitor the signposting of children and adults using our IAA Service to appropriate organisations/ schemes. (RMS/A022)
Adult Services	Embed our approach to signposting and how we undertake assessments being mindful of the impact of Cost of Living on our citizens. (AS/A024)
Adult Services	Implement a sustainable and integrated model for single point of access to Well-being Matters services (via the Contact Centre). (AS/A025)

ADP30: Work in partnership through the Public Services Board to take forward work in our most deprived communities with an initial programme of engagement and community mapping.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. Contributory actions identified below.

Regeneration	Deliver targeted project in the 3 LSOA of Buttrills 2, Gibbonsdown 2 and Court 3 to work with our most deprived communities. (RG/A018)
--------------	--

ADP31: Work in partnership to progress work around community focused schools recognising the important role of schools within the local community and the potential to build on successful initiatives including the Big Bocs Bwyd model.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Learning and Culture Committee. No contributory actions identified.

ADP32: Work with local organisations and communities to help sustain local facilities for example, sports grounds, community halls, parks, allotments and public conveniences, transferring ownership or working more closely in partnership where appropriate and enabling access to funding such as the UK Government Community Ownership Fund.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Neighbourhood Services and Transport	Continue to review and implement options for community organisations to operate facilities such as sports grounds, parks, open spaces, allotments, local car parks and public conveniences to ensure their sustainability. (NS/A023)
--------------------------------------	--

Neighbourhood Services and Transport	Continue the single use sports asset transfers and review the suitability of other building related assets for similar transfers. (NS/A024)
--------------------------------------	---

Sustainable Development	Ensure that planning permissions deliver open space and S106 agreement to support new developments and address existing need. (SD/A014)
-------------------------	---

Sustainable Development	Use the RLDP to review, development management decisions to better equip communities to access services and facilities in a sustainable and economical way. (SD/A015)
-------------------------	---

Finance	To work with services to support them in transferring assets to the community where appropriate. (FS/A027)
---------	--

ADP33: Work in partnership to promote inclusive opportunities for leisure, play and sports development and implement the Cardiff and Vale Move More, Eat Well Plan, with a particular focus on work in schools and children and young people's mental health and well-being.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee, Corporate Performance and Resources Committee and Learning and Culture Committee.

No contributory actions identified.

ADP34: Improve opportunities for leisure activities by investing in our leisure centres and our large outdoor recreational sites such as Barry Sports Centre and the Buttrills playing fields.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. No contributory actions identified.

ADP35: Work in partnership with the Public Services Board to address health inequities, promote vaccination and screening with a particular focus on reaching people in our more deprived communities.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. No contributory actions identified.</i>	

ADP36: Work with partners to promote and enhance community safety and safeguarding with a specific focus on tackling anti-social behaviour in our towns and implementing the regional Violence Against Women and Domestic Abuse and Sexual Violence Strategy.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Homes and Safe Communities Committee. No contributory actions identified.</i>	

ADP37: Work regionally as part of Shared Regulatory Services (SRS) to safeguard the health, safety and economic wellbeing of consumers, businesses and residents through our work on environmental health, trading standards and licensing as detailed in the SRS business plan.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Homes and Safe Communities Committee. No contributory actions identified.</i>	

ADP38: Implement the new Independent Living Policy and a new Discretionary Adaptations Grant to support people to live well in their own homes.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up Homes and Safe Communities Committee. Contributory actions identified below.</i>	
Regeneration	Continue to work across Directorates to establish a new joint independent living team. (RG/A019)

ADP39: Work collaboratively across the public and private sector to improve the number of households successfully prevented from becoming homeless and deliver effective interventions for young people at risk of homelessness.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee Remit, picked up by Homes and Safe Communities Committee. No contributory actions identified.</i>	

ADP40: Implement a Local Housing Strategy to address current and projected housing need and to increase the supply of good quality, accessible and affordable housing.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up Homes and Safe Communities Committee. Contributory actions identified below.</i>	
Sustainable Development	Increase the supply of good quality, accessible and affordable housing in the areas of need, by maximising opportunities through the planning system and by working in partnership with housing colleagues. (SD/A016)

ADP41: Deliver 73 new Council homes in the Barry area at Clos Holm View Phase 2 (31 units), Coldbrook Road East (20 units), the former Colcot Clinic (12 units) and Olive Lodge (10 units), these schemes will also include new accessible/adapted homes.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee Remit, picked up by Homes and Safe Communities Committee. No contributory actions identified.</i>	

ADP42: Appoint a developer to the Cardiff & Vale Housing Partnership to deliver the Council's housing development programme in the long term, this will include housing for open market sale to generate additional income to support development of new sites.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee Remit, picked up by Homes and Safe Communities Committee. No contributory actions identified.

ADP43: Resettle vulnerable households into the Vale of Glamorgan and provide the services and support they require including progressing the Eagleswell Road site in Llantwit Major.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Homes and Safe Communities Committee. Contributory actions identified below.

Sustainable Development	Support delivery of temporary accommodation through the planning system while ensuring the amenities of existing communities are safeguarded. (SD/A017)
-------------------------	---

ADP44: Progress our work as a County of Sanctuary to provide support, dignity and a welcome for current and future residents of the Vale.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up Homes and Safe Communities Committee. Contributory actions identified below.

Regeneration	Ensure local people are involved in developing projects, using resources in the area to address local challenges to enhance community safety and social cohesion and work with departments to ensure new residents have information on leisure and tourism. (RG/A020)
--------------	---

ADP45: Strengthen existing partnership arrangements with the Cardiff and Vale University Health Board in particular through delivery of a digital integration project to share data and intelligence.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. No contributory actions identified.

ADP46: Develop and implement the Vale Alliance Model to provide more integrated care.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. No contributory actions identified.

ADP47: Progress the expansion of 'Your Choice' to enhance the individual's voice and control over their care in their own home.

Service Plan	Service Plan Action 2024/25
--------------	-----------------------------

Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. No contributory actions identified.

Sustainable Development	Support delivery of additional care related accommodation through the planning system while ensuring the amenities of existing communities are safeguarded. (SD/A018)
-------------------------	---

ADP48: Work co-productively with children and their families through a strengths-based model/plan, to empower and improve outcomes and wellbeing	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. No contributory actions identified.</i>	

ADP49: Develop additional accommodation within the Vale to support our children looked after to enable them to remain within the area.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. No contributory actions identified.</i>	

ADP50: Establish a local safeguarding operational group to improve arrangements to protect children and adults at risk of neglect, abuse and exploitation in the Vale.	
Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Healthy Living and Social Care Committee. Contributory actions identified below.</i>	
Neighbourhood Services and Transport	Contribute to the delivery of the Corporate Safeguarding Work Plan and ensure staff remain up to date on safeguarding training. (NS/A026)

In relation to **Well-being Objective 4, 'Respect, enhance and enjoy our environment'**, there are 17 Annual Delivery Plan actions for 2024/25 aligned to 8 Corporate Plan commitments. The Service Plan activities identified below will contribute towards achieving these commitments.

- Our Corporate Plan commitments:**
- **Work to reduce the organisation’s carbon emissions to net zero before 2030 and encourage others to follow our lead as part of minimising the negative impact of our activities on the environment**
 - **Work with and empower community groups and other partners to sustain local facilities including public toilets, libraries, parks, play areas and community centres**
 - **Protect, preserve and where possible enhance our natural and built environment and cultural heritage**
 - **Work with the community and partners to ensure the local environment is clean, attractive and well managed**
 - **Work with the community, developers and others to ensure that new developments are sustainable and that developers mitigate their impacts, integrate with local communities and provide necessary infrastructure**
 - **Provide effective waste management services and work with our residents, partners and businesses to minimise waste and its impact on the environment**
 - **Minimise pollution recognising the detrimental impact it may have on the environment and people’s well-being**
 - **Work to reduce the impact of erosion, flooding and pollution on our coastal areas and watercourses**

The cross-cutting and integrated nature of the Annual Delivery Plan means that actions from multiple service areas contribute to the delivery of an ADP action that falls within the remit of a Scrutiny Committee. The tables below reflect this by highlighting all service contributions to our ADP actions.

ADP51: Implement Project Zero, our Climate Change Challenge Plan and work with the community and other stakeholders to reduce carbon emissions, focusing work on procurement, energy use, housing, transport, land and food, ensuring that our response to the climate and nature emergencies is integral to all decisions.

Service Plan	Service Plan Action 2024/25
Regeneration	Work with communities, businesses and the third sector via administration of the Shared Prosperity Fund's mix of grant schemes, commissioned projects and expressions of interest to support achievement of the Project Zero Climate Change priorities. (RG/A021)
Human Resources & Organisational Development	Provide Learning opportunities to improve awareness and understanding of elements of Project Zero incl. carbon literacy and biodiversity across the Council. (HR/A017)
Strategic Advisory Groups	Lead on the engagement, communications, evidence and food systems challenges in the Climate Challenge Plan. (SAG/A015)
Strategic Advisory Groups	Manage the programme of activity to ensure delivery of the Project Zero Challenge Plan including regular progress reports. (SAG/A016)
Strategic Advisory Groups	Work with our PSB partners to take action in response to the climate and nature emergencies and encourage behaviour change within our organisations and the local community in line with commitments outlined in the PSB Wellbeing Plan. (SAG/A017) (also contributes towards ADP52)
Neighbourhood Services and Transport	Build momentum around the Climate Change Community Conversation and the nature emergency involving different stakeholders with a focus on waste service change proposals for flats and apartments, and Fields in Trust to protect open space. (NS/A027)
Neighbourhood Services and Transport	Implement the relevant Neighbourhood Services & Transport actions of Project Zero, focusing on using more sustainable forms of transport including the council's vehicle fleet, reducing waste and flooding and promoting the use of electric/ reduced carbon vehicles by staff. (NS/A028)
Neighbourhood Services and Transport	Review the way journeys are undertaken by staff including the use of electric pool cars and continue to promote the Public Services Board's Staff Healthy Travel Charter, encouraging staff to use their cars less and to be more active. (NS/A029)
Shared Regulatory Services	Engage with landlords and lettings agents to improve the energy performance ratings of private rented properties under the Minimum Energy Efficiency Standard (MEES) Regulations.(SRS/A011)
Sustainable Development	Implement and lead upon the relevant commitments (focussing on planning, regeneration, community economic growth, green infrastructure and transport) of the Project Zero Action Plan to mitigate the effects of climate change and reduce the negative impact on the environment. (SD/A019) (also contributes towards ADP52)
Housing & Building Services	Deliver a sustainable alternative sewage arrangement for residents at Channel View, Marcross and Croft John, Penmark. (HS/A037)
Finance	Work collaboratively with key stakeholders and engage with our communities to identify opportunities including innovative funding approaches to support the decarbonisation of our assets and delivery of major projects. (FS/A028)
Finance	Provide an update on the implementation of the actions within the adopted Carbon Management Plan 2024-2031. (FS/A029)
Finance	Review and revise our Contract Management and Procurement policies and practices to ensure they support our ambition to reduce waste and carbon emissions. (FS/A030)

ADP51: Implement Project Zero, our Climate Change Challenge Plan and work with the community and other stakeholders to reduce carbon emissions, focusing work on procurement, energy use, housing, transport, land and food, ensuring that our response to the climate and nature emergencies is integral to all decisions.

Service Plan	Service Plan Action 2024/25
Digital	Design and implementation of digital infrastructure that meets the needs of the council using lower energy consumption provision. (DS/A021)
Digital	Design and implement a procurement process that maximises the potential to reduce carbon emissions and energy usage. (DS/A022)
Legal & Democratic Services	Support the Council's work to take collective action to tackle climate and nature emergencies and implement our Climate Change Challenge Plan. (LD/A019)
Resources Management & Safeguarding	Review the impact of the use of electric vehicles/ bikes by care staff as part of a pilot scheme. (RMS/A031)
Adult Services	Contribute to the corporate work on reviewing, identifying and progressing opportunities for improving the energy efficiency of our buildings to reduce our carbon footprint. (AS/A036)
Adult Services	Explore sustainable transport alternatives for our service providers to help reduce the carbon footprint of our services. (AS/A037)
Adult Services	Consolidate the hybrid model of working for Adult Services within the context of the Council's new Transformation agenda and the 'Eich Lle'- 'Your Space' project. (AS/A038)

ADP52: Work with our partners to respond to the nature emergency including developing and implementing a new Green Infrastructure Strategy, a Tree Strategy, encouraging biodiversity enhancements on all developments and delivery of the new Biodiversity Forward Plan.

Service Plan	Service Plan Action 2024/25
Regeneration	Placemaking Plans will include a focus on green spaces and infrastructure. (RG/A022)
Sustainable Development	Publish a Green Infrastructure Strategy and develop related action planning with other service areas and regionally, and work with our partners including the Local Nature Partnership to respond to the nature emergency, and implement the Tree Strategy. (SD/A020)
Sustainable Development	Deliver the Biodiversity Forward Plan with an emphasis on increasing staff awareness about the importance of embedding biodiversity across the work of the Council. (SD/A021)

ADP53: Progress the review of the Council's Local Development Plan with a focus on the assessment of candidate sites, a Preferred Strategy and preparation of a deposit draft of the replacement plan following consultation, and including consideration of the findings of an expert report on the viability of requiring all new dwellings to be zero carbon.

Service Plan	Service Plan Action 2024/25
Sustainable Development	Progress the review of the Council's Local Development Plan with a focus on the assessment of candidate sites, and the preparation of deposit plan following the preferred strategy consultation. (SD/A022)

ADP54: Continue to ensure Section 106 payments from developers are negotiated in areas where development is approved and ensure that we secure the necessary investment in education, sustainable transport, community facilities, arts and culture and challenge developers through legal process when developers do not deliver on commitments to the community.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Invest in sustainable transport including community facilities and parks as a result of negotiating Section 106 payments from developers. (NS/A030)
Sustainable Development	Support delivery of investment in education, sustainable transport, community facilities, affordable housing and green infrastructure as a result of negotiating Section 106 payments from developers in areas where development has occurred (as detailed in the annual Section 106 report). (SD/A023)

ADP55: Contribute to the Welsh Government's 'Towards Zero Waste' National Waste Strategy with a greater focus on the circular economy, recycling and reuse and meet the statutory recycling target of 70% of waste to be used, recycled or composted through effective service delivery and engagement.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Review the commercial waste service to establish a greater market share. (NS/A031)
Neighbourhood Services and Transport	Stop all co-mingled domestic waste collections from flats and apartments. (NS/A032)
Neighbourhood Services and Transport	Explore the development of a refuse and recycling vehicle parking area at the Atlantic Trading Estate. (NS/A033)
Neighbourhood Services and Transport	Work with Project Gwyrdd partners, Viridor and other stakeholders to help deliver the Council's commitment to achieve the statutory recycling target of 70% by 2024 and contribute to Welsh Government's 'Towards Zero' agenda. (NS/A034)
Neighbourhood Services and Transport	Work in partnership with Cardiff Council and Dwr Cymru to deliver organic waste treatment services that support the Council's sustainable waste management commitments. (NS/A035)
Neighbourhood Services and Transport	Review the Vale of Glamorgan Waste Management Strategy 2022-2032 and supporting action plan in line with Welsh Government statutory guidance and the Well-Being of Future Generations (Wales) Act 2015. (NS/A036)
Neighbourhood Services and Transport	Improve access to the Household Waste Recycling Centre in the Western Vale near Llandow. (NS/A037)
Neighbourhood Services and Transport	Promote recycling and reuse across the Vale of Glamorgan through Recycling Officers and via social media and other campaigns. (NS/A038)
Housing & Building Services	Deliver and embed circular economy activities through a range of Community and Development projects. (HS/A038)

ADP56: Develop a ‘pride in our community’ campaign and work with community groups and other partners to take care of the environment, reduce litter and increase opportunities for environmental activities e.g. through growing spaces.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Work with partners including not for private-profit, voluntary and community organisations including, Keep Wales Tidy, Greenlinks volunteers, Tidy Towns voluntary litter pick groups, tree forums and groups and the probation service to deliver a variety of activities to improve Local Environmental Quality (LEQ) including litter prevention and awareness and environmental and parking enforcement. (NS/A039)
Neighbourhood Services and Transport	Maintain environmental standards by retaining our coastal awards for 2024, in partnership with community groups and our partners. (NS/A040)
Housing & Building Services	Work collaboratively with residents and our tenant champions to deliver community led environmental projects to improve the local area and neighbourhoods with a focus on the Tree Strategy, Green Infrastructure Strategy and the WHQS environmental requirements. (HS/A039) (also contributes towards ADP52 and ADP65)

ADP57: Encourage and support changes to how people travel by increasing opportunities for active travel (walking and cycling) including reviewing how we can change some road use to create more cycle lanes.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Continue to work with partners including the Cardiff Capital Region, Welsh Government and landowners to develop sustainable transport links to residential, employment and leisure areas including cycle, bus and rail links. (NS/A041)
Neighbourhood Services and Transport	Continue to implement cycle and pedestrian facilities in accordance with the Approved Active Travel Network Maps for the Vale of Glamorgan (2023) and ensure all transport improvement schemes include active travel measures. (NS/A042)

ADP58: Facilitate and support an increase in the network of locally accessible electric vehicle charging points including in Council car parks.

Service Plan	Service Plan Action 2024/25
Finance	Support services to explore opportunities to increase the network of locally accessible electric vehicle charging points. (FS/A031)

ADP59: Assist the current Greenlinks Community Transport Service and other community based transport in the Vale by working with the Cardiff Capital Region (CCR) to agree a way forward for the use of electric taxi vehicles that would be provided to the Council by CCR.

Service Plan	Service Plan Action 2024/25

ADP60: Work with Welsh Government, Transport for Wales and other partners to help to ensure high quality and timely local public transport services in the context of diminishing national budgets.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Contribute to development work with the Cardiff Capital Region and Transport for Wales on a transport interchange for Cogan. (NS/A043)
Neighbourhood Services and Transport	Work with Passenger Transport operators and the City Region to deliver bus services and infrastructure provision. (NS/A044)

ADP61: Implement the Road Surfacing Plan (2022 to 2025) to assist in maintaining the condition of the highway for users including buses, pedestrians and cyclists.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Keep under review the Highway Asset Management Plan and the Highways 3 Year Resurfacing Plan. (NS/A045)
Neighbourhood Services and Transport	Review the contracts for highway resurfacing and maintenance to encourage sustainable and innovative management systems. (NS/A046)

ADP62: Develop more sustainable transport options for the Council's vehicle fleet and staff including cycle to work schemes and the use of e-bikes, electric, hybrid and alternatively fuelled vehicles and implementation of the Level 2 Healthy Travel Charter.

Service Plan	Service Plan Action 2024/25
Human Resources & Organisational Development	Explore further opportunities beyond cycle to work to support staff around active travel. (HR/A018)
Regeneration	Consider support for sustainable transport options through the Shared Prosperity Fund. (RG/A023)

ADP63: Work with Cardiff Capital Region and partners to develop and implement a Vale Local Area Energy Plan (LAEP) to help shape a future energy system.

Service Plan	Service Plan Action 2024/25
Regeneration	Contribute to the Local Area Energy Plan report being developed on behalf of the Cardiff Capital Region and support colleagues across the Council and external stakeholders to take forward the recommendations of the final report. (RG/A024)

ADP64: Invest in carbon reduction measures across our building assets including the school estate with the continued use of Salix and other grant opportunities such as Low Carbon Heat Grant.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Corporate Performance and Resources Committee. No contributory actions identified.</i>	

ADP65: Progress work to reduce the environmental impact of our housing stock by ensuring all new council house building achieves a minimum A rating for energy performance and meets the new WHQS 23 standards whilst retrofitting the existing council housing stock by taking a ‘fabric first’ approach and utilising appropriate technology to improve thermal efficiency.

Service Plan	Service Plan Action 2024/25
<i>Not within Scrutiny Committee remit, picked up by Homes and Safe Communities Committee. No contributory actions identified.</i>	

ADP66: Produce and implement a Flood Risk Strategy and work with communities at risk from flooding to develop local solutions.

Service Plan	Service Plan Action 2024/25
Neighbourhood Services and Transport	Implement the revised Local Flood Risk Management Strategy including specific schemes alongside the Shoreline Management Plan and coastal monitoring. (NS/A047)
Neighbourhood Services and Transport	Progress the Llanmaes Flood Risk Management Scheme subject to achieving Welsh Government funding. (NS/A048)
Neighbourhood Services and Transport	Monitor and assess changes in coastal morphology, including the beach and cliffs, in accordance with the appropriate Shoreline Management Plans. (NS/A049)
Neighbourhood Services and Transport	Sustain the Sustainable Drainage Approval Body (SAB) service to cover enforcement activities and ensure compliance with legislation. (NS/A050)

ADP67: Undertake local air quality assessments and take necessary action to ensure that national air quality objectives continue to be achieved.

Service Plan	Service Plan Action 2024/25
Shared Regulatory Services	Undertake local air quality assessments and review the data to ensure that national air quality objectives continue to be achieved. (SRS/A012)

Environment and Regeneration

Well-being Objective 1: To work with and for our communities

PI Ref	PI description	Local/ National	PI Owner	Directorate	Target setting							Direction of travel (Proposed target compared to 2022/23 performance)	Rationale for target	Scrutiny Committee
					2019/20	2020/21	2021/22	2022/23	Target 2023/24	2023/24 (Q2)	Target 2024/25			
WO1.4 Promote equality of opportunity and work with the community to ensure we are responsive to the diverse needs of our customers.														
CPM/120	Number of passenger journeys undertaken on the Greenlinks service	Local	Kyle Phillips	Environment & Housing	New PI for 2020/21	No Target	No target	N/A	4200	4205	1500	N/A	Slight increase reflecting potential for volunteer and passenger numbers to increase	Environment and Regeneration
CPM/121	Number of Members who used the community transport service over the year	Local	Kyle Phillips	Environment & Housing	New PI for 2020/21	No Target	No target	N/A	200	124	150	N/A	Slight increase reflecting potential for volunteer and passenger numbers to increase	Environment and Regeneration

Well-being Objective 2: To support learning, employment and sustainable economic growth

PI Ref	PI description	Local/ National	PI Owner	Directorate	Target setting							Direction of travel (Proposed target compared to 2022/23 performance)	Rationale for target	Scrutiny Committee
					2019/20	2020/21	2021/22	2022/23	Target 2023/24	2023/24 (Q2)	Target 2024/25			
WO2.7 Work as part of the Cardiff Capital Region to progress strategic planning and transport initiatives and promote sustainable economic growth and employment.														
CPM/047 (CPM/161)	Value of investment levered into the Council that is dedicated to transport improvement schemes.	Local	Emma Reed	Environment & Housing	£600,000	£600,000	£600,000	£3,685,632.49	N/A	N/A	N/A	N/A	No target proposed as amount invested is dependent on funding.	Environment and Regeneration
WO2.8 Support economic growth through regeneration, improved infrastructure and support for town centres, tourism and industry														
CPM/052 (CPM/021)	The percentage of householder planning applications determined within 8 weeks or subject to Planning Performance Agreement or Extension of Time.	Local	Ian Robinson	Place	93%	93%	93%	99.11	95%	99.40	96%	↓	Target reflective of national benchmark in this area.	Environment and Regeneration
CPM/053 (CPM/078)	Average vacancy rate in the Vale's main town centres.	Local	Phil Chappell	Place	8.5	12%	12%	8.9	15%	N/A	15%	↓	The Council will seek to find meanwhile use in some cases for empty properties in order to stimulate economic activity on high streets. Vacancy rate vary considerably across the vale but there is a national trend of increasing vacancy rates linked to high running costs and other financial pressures.	Environment and Regeneration
CPM/054 (CPM/242)	Amount of £106 money spent in the financial year.	Local	Ian Robinson	Place	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	This changes year on year depending on the amount of contributions received. The Capital programme for spend and the type of projects being delivered. THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration
CPM/060 (CPM/239)	Percentage of Listed Building applications determined within 8 weeks or subject to Planning Performance Agreement or Extension of Time.	Local	Ian Robinson	Place	62.0	75%	75%	91.89	85%	79.17	85	↓	All Wales performance indicator suggests over 80% is good performance. We have recently recruited a specialist heritage officer which will improve determination time as we currently falling short of this years target.	Environment and Regeneration
CPM/061 (PAM/018)	The percentage of all planning applications determined within 8 weeks or subject to Planning Performance Agreement or Extension of Time	Local	Ian Robinson	Place	90%	92%	92%	95.58	93%	96.48	93%	↔	All Wales performance suggests over 80% is good performance.	Environment and Regeneration
CPM/156 (PAM/019)	Percentage of all appeals dismissed	Local	Ian Robinson	Place	66%	72%	75%	72%	75%	N/A	75%	↑	National Performance Indicator target is 66% and considered good performance	Environment and Regeneration
CPM/133	Number of local businesses advised in relation to funding, business planning and new start-ups.	Local	Phil Chappell	Place	New PI for 2020/21	No Target	No target	121	40	N/A	40	↔	Target reflective of bursary scheme ongoing. Some nervousness around starting businesses in the current climate	Environment and Regeneration
CPM/135	Number of community led organisations that are financially supported	Local	Phil Chappell / Charlotte Raine	Place	New PI for 2020/21	No Target	No target	43	15	N/A	43	↔	Target reflective of the SPF and Strong Communities grants remaining in place for 1 more year	Environment and Regeneration
CPM/143	Number of Community led organisations advised	Local	Phil Chappell	Place	New PI for 2022/23	New PI for 2022/23	New PI for 2022/23	29	40	N/A	60	↑	Target reflective of likely partnership on placemaking.	Environment and Regeneration
CPM/144	Number of businesses financially supported	Local	Phil Chappell	Place	New PI for 2022/23	New PI for 2022/23	New PI for 2022/23	20	20	N/A	20	↔	Target reflective of bursary scheme ongoing.	Environment and Regeneration
CPM/154	Number of jobs created and safeguarded through the Councils SPF programme	Local	Phil Chappell	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	10	N/A	This is in line with SPF targets	Environment and Regeneration
CPM/155	Number of Commercial / business premises developed or improved	Local	Phil Chappell	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	1	N/A	10	N/A	Commercial Business Premises to be improved via shop front improvement scheme	Environment and Regeneration
CPM/156	Number of local nature projects financially supported	Local	Phil Chappell	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	8	N/A	Emily Shaw	Environment and Regeneration
CPM/157	Number of local nature partnership events held	Local	Phil Chappell	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	5	N/A	Emily Shaw	Environment and Regeneration
CPM/158	The total financial contributions (£) agreed from new development granted planning permission for the provision of community infrastructure.	Local	Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	Outcome will be determined by the number/types of applications submitted to the Council, outside of the Council's control. Furthermore this marker is not measured 'proportionally' (such as AH %s for example) and does not measure performance against a policy requirement. THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration

PI Ref	PI description	Local/ National	PI Owner	Directorate	Target setting								Direction of travel (Proposed target compared to 2022/23 performance)	Rationale for target	Scrutiny Committee
					2019/20	2020/21	2021/22	2022/23	Target 2023/24	2023/24 (Q2)	Target 2024/25				
CPM/159	The area of public open space (ha) which would be lost as a result of development granted planning permission during the year.	Local	Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	N/A	Very difficult to place a target where the acceptability of lost open space will be a subjective judgement based on the circumstances of each case. It would be misleading to set a target when the percentage of applications received which may result in open space being lost may be high if the nature of the space (and circumstances regarding provision in the ward) justify the loss of the space. THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration
CPM/160	The area of public open space (ha) which would be gained as a result of development granted planning permission during the year.	Local	Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	N/A	THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration
CPM/161	Number of planning permissions granted for renewable and low carbon energy development during the year.	Local	Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	N/A	Outcome will be determined by the number/types of applications submitted to the Council, outside of the Council's control. Furthermore this marker is not measured 'proportionally' (such as AH %s for example) and does not measure performance against a policy requirement. THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration
CPM/162	Total energy output capacity (MW) granted planning permissions for renewable and low carbon energy development during the year.	Local	Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	N/A	Outcome will be determined by the number/types of applications submitted to the Council, outside of the Council's control. Furthermore this marker is not measured 'proportionally' (such as AH %s for example) and does not measure performance against a policy requirement. THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration
CPM/163	The area of land (ha) granted planning permission for new development on previously developed land during the year.	Local	Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	N/A	Outcome will be determined by the number/types of applications submitted to the Council, outside of the Council's control. Furthermore this marker is not measured 'proportionally' (such as AH %s for example) and does not measure performance against a policy requirement. THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration
CPM/164	The area of land (ha) granted planning permission for new development on greenfield land during the year.	Local	Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	N/A	Outcome will be determined by the number/types of applications submitted to the Council, outside of the Council's control. Furthermore this marker is not measured 'proportionally' (such as AH %s for example) and does not measure performance against a policy requirement. THIS PI IS FOR REPORTING PURPOSES ONLY.	Environment and Regeneration
W02-8 Support economic growth through regeneration, improved infrastructure and support for town centres, tourism and industry															
PAM/022 (THS/012c)	Percentage of non-principle C roads that are in overall poor condition.	National	Nathan Thomas	Environment & Housing	10.50%	10%	11.20%	7.30	No Target	N/A	No Target	N/A	N/A	WDM who undertake our surveys have confirmed that due to weather conditions, they have been unable to complete the surveys as yet, however Wales scanner surveys are programmed and will be completed within the financial year 23/24.	Environment and Regeneration
PAM/020 (THS/012a)	Percentage of principle A roads that are in overall poor condition.	National	Nathan Thomas	Environment & Housing	4.50%	4%	5.90%	3.50%	No Target	N/A	No Target	N/A	N/A	WDM who undertake our surveys have confirmed that due to weather conditions, they have been unable to complete the surveys as yet, however Wales scanner surveys are programmed and will be completed within the financial year 23/24.	Environment and Regeneration
PAM/021 (THS/012b)	Percentage of principle B roads that are in overall poor condition.	National	Nathan Thomas	Environment & Housing	3.90%	3%	9.20%	9.20%	No Target	N/A	No Target	N/A	N/A	WDM who undertake our surveys have confirmed that due to weather conditions, they have been unable to complete the surveys as yet, however Wales scanner surveys are programmed and will be completed within the financial year 23/24.	Environment and Regeneration

Well-being Objective 3: To support people at home and in their community

W03-1 Encourage people of all ages to have active and healthy lifestyles to promote better physical and mental well-being															
No measures															
PI Ref	PI description	Local/ National	PI Owner	Directorate	Target setting								Direction of travel (Proposed target compared to 2021/22 performance)	Rationale for target	Scrutiny Committee
					2019/20	2020/21	2021/22	2022/23	Target 2023/24	2023/24 (Q2)	Target 2024/25				
W03-2 Provide more opportunities for cycling and walking and develop a range of travel options to encourage people out of their cars.															
CPM/066 (CPM/155)	Satisfaction with public transport including a) accessibility and b) road safety.	Local	Kyle Phillips	Environment & Housing	a) 90% b)96%	a) 92% b)98%	No Target	14.54%	No Target	N/A	No Target	N/A	N/A	Potential reduction in bus services following on from service cancellations in 23/24 will make it difficult to improve the current satisfaction levels.	Environment and Regeneration
CPM/067 (CPM/258)	Satisfaction with public transport in the Vale of Glamorgan.	Local	Kyle Phillips	Environment and Housing	No Target	80.00%	No Target	15.54%	No Target	N/A	No Target	N/A	N/A	Potential reduction in bus services following on from service cancellations in 23/24 will make it difficult to improve the current satisfaction levels.	Environment and Regeneration
CPM/068 (CPM/017)	Percentage of adults 60+ who have a concessionary bus pass.	National	Kyle Phillips	Environment & Housing	84.00%	80.00%	80%	71%	No Target	N/A	20%	↓	Potential reduction in bus services and current reduction in passenger numbers will reduce the numbers applying for concessionary passes	Environment and Regeneration	

Well-being Objective 4: To respect, enhance and enjoy our environment

W04-1 Work to reduce the organisation's carbon emissions to net zero before 2030 and encourage others to follow our lead as part of minimising the negative impact of our activities on the environment.															
PI Ref	PI description	Local/ National	PI Owner	Directorate	Target setting								Direction of travel (Proposed target compared to 2023/24 performance)	Rationale for target	Scrutiny Committee
					2019/20	2020/21	2021/22	2022/23	Target 2023/24	2023/24 (Q2)	Target 2024/25				

PI Ref	PI description	Local/ National	PI Owner	Directorate	Target setting										Scrutiny Committee
					2019/20	2020/21	2021/22	2022/23	Target 2023/24	2023/24 (Q2)	Target 2024/25	Direction of travel (Proposed target compared to 2022/23 performance)	Rationale for target		
CPM/100 (CPM/154)	Percentage of Council street lights that are LED.	Local	Nathan Thomas	Environment & Housing	80.00%	90%	90%	91%	95%	N/A	95%	↔	Current figures showing we are at 93.1% conversion to LED. The remaining quantity of non-LED lanterns are of heritage style which the team are in the process of quoting for. Structural tests need to be complete on the lighting columns before new LED lanterns are installed and the testing is in hand for early 2024.	Environment and Regeneration	
CPM/195	Percentage of local authority vehicle fleet which are zero emissions.	Local	Kyle Phillips	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	No Target	N/A	Extremely difficult to increase zero emissions fleet without significant increase in budget.	Environment and Regeneration	
CPM/196	Percentage of local authority vehicle fleet which are hybrid.	Local	Kyle Phillips	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	No Target	N/A	Extremely difficult to increase zero emissions fleet without significant increase in budget.	Environment and Regeneration	
CPM/197	Percentage annual reduction in greenhouse gas emissions across council housing stock.	Local	Andrew Treweek	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	The Council continues to deliver fabric first improvements to the housing stock and the potential for wholesale improvement is a journey over several years with much of the major investment in renewable heating sources being planned for late 2023/24. Propose an improvement on 2023/24 performance once baseline data established	Environment and Regeneration	
CPM/198	Percentage of Council Dwellings meeting WHQ52 (2023)	Local	Andrew Treweek	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	10%	N/A	The target to meet WHQ5 2023 is for 2024 and requires significant investment in the housing stock to reduce carbon emissions. Whilst the Council had delivered WHQ5 one and had entered the management phase, the new standard revis the definition and consequently the number of properties	Environment and Regeneration	
CPM/097 (CPM/006)	Percentage of change in the average Display Energy Certificate (DEC) score within local authority public buildings over 1000 square metres.	National	Lorna Cross	Corporate Resources	3%	3%	3%	N/A	3%	N/A	3%	↔	Aligns with the target in the current carbon management plan.	Corporate Performance and Resources Environment and Regeneration	
CPM/098 (CPM/153)	Percentage change (reduction) in carbon dioxide emissions in the non-domestic public building stock.	Local	Matt Bowmer	Corporate Resources	3%	3%	3%	N/A	3%	N/A	3%	N/A	Aligns with the target in the current carbon management plan.	Corporate Performance and Resources Environment and Regeneration	
CPM/199	The number of private rented properties where energy efficiency has been improved through direct action from Shared Regulatory Services.	Local	Andrew Treweek	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	37.0	200	↔	Current wording of PI does not allow us to capture those properties that do not currently possess an EPC. It was felt it needed re-wording to demonstrate the breadth of work and level of improvement which would then allow us to set a more challenging target.	Environment and Regeneration	
W04.2 Work with and empower community groups and other partners to sustain local facilities including public toilets, libraries, parks, play areas and community centres.															
CPM/101 (CPM/221)	Number of assets transferred to the community.	Local	Matt Bowmer	Corporate Resources	1	1	1	0	1	N/A	N/A	↔	This depends on the number of requests received in any one year	Corporate Performance and Resources Environment and Regeneration	
W04.3 Protect, preserve and where possible enhance our natural and built environment and cultural heritage.															
CPM/103 (CPM/079)	Number of facilitated visits to country parks and heritage coast.	Local	Ian Robinson	Environment and Regeneration	340	340	No target	265	340	N/A	100	↓	Reduced services are being offered which will result in fewer bookings. Increased costs for coaches etc. mean that schools are finding it increasingly difficult to cover the fees required to book the visit.	Environment and Regeneration	
CPM 105	Percentage of Dangerous Structures inspected within 1 working day of receipt.	Local	Ian Robinson	Environment & Regeneration	100%	100%	100%	100%	100%	100%	100%	↔	Remains important to visit dangerous structures in all cases within 1 day of being notified.	Environment and Regeneration	
CPM/108 (CPM/159)	Number of m2 of Parks, Open Spaces & Highways land that has been sown with wildflowers or being maintained as a naturalised area.	Local	Adam Sargent	Environment & Housing	17101.05m2	17200m2	25000m2	312403.38m2	No Target	N/A	5%	↓	Primary aim is to ensure the modifications to the grass contract are now embedded / functioning (areas may convert back to regular grass regime if areas not "working as wider areas"). Target to now be measured in percentage instead of setting a specific meterage.	Environment and Regeneration	
CPM/142	Number of events facilitated or financially supported	Local	Phil Chappell	Place	New PI for 2022/23	New PI for 2022/23	New PI for 2022/23	12	9	N/A	4	↓	Target lower for next year due to the removal of the events budget.	Environment and Regeneration	
CPM/193	Amount of Public realm / green infrastructure improved / created	Local	Phil Chappell / Ian Robinson	Place	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	1600m2	↔	Target set to meet 1/3 of the total programme targets over 3 years.	Environment and Regeneration	
CPM/200	Number of trees planted per year.	Local	Colin Smith/Adam Sargent	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	10	↑	Authority wide is 1500 per year as per Draft Tree Strategy - ours will be an increase of 10% on outcome of 2023/24	Environment and Regeneration	
W04.4 Work with the community and partners to ensure the local environment is clean, attractive and well managed.															
CPM/109 (CPM/013)	The Cleanliness Index	Local	Colin Smith	Environment & Housing	69.00%	69%	69%	N/A	69%	N/A	69%	↔	A reduction in service standards in 2024/25 will have an impact on cleanliness levels but the service area will aspire to match existing levels with less resources.	Environment and Regeneration	
CPM/110 (CPM/014 (PAM/010))	The percentage of highways and relevant land inspected of a high or acceptable standard of cleanliness	National	Colin Smith	Environment & Housing	98.00%	98%	98%	100%	98%	N/A	98%	↔	The service area expects to maintain this high standard during 2024/25.	Environment and Regeneration	
CPM/111 (CPM/016)	The percentage of reported fly tipping incidents which lead to enforcement activity.	National	Kyle Phillips	Environment & Housing	10.00%	10%	10%	N/A	11%	N/A	11%	↔	Keep as is due to desire to see drop in fly tipping as opposed to enforcement	Environment and Regeneration	
PAM/035	Average number of working days taken to clear fly tipping incidents	National	Colin Smith	Environment & Housing	3days	3 days	2 day	N/A	15	N/A	2	↑	The service area aims to maintain this high standard and continue to exceed the Welsh average.	Environment and Regeneration	
CPM/112 (CPM/031)	Percentage of people satisfied with cleanliness standards.	Local	Colin Smith	Environment & Housing	No Target	65%	No target	N/A	66%	N/A	66%	↔	The service area aims to maintain this standards following service reductions by reviewing schedules and work programmes to ensure performance is maximised as much as possible.	Environment and Regeneration	

PI Ref	PI description	Local/ National	PI Owner	Directorate	Target setting							Target 2024/25	Direction of travel (Proposed target compared to 2022/23 performance)	Rationale for target	Scrutiny Committee
					2019/20	2020/21	2021/22	2022/23	Target 2023/24	2023/24 (Q2)	2023/24				
WO4.5 Work with the community, developers and others to ensure that new developments are sustainable and that developers mitigate their impacts, integrate with local communities and provide necessary infrastructure															
CPM/201	Number of local authority installed charging facilities for electric vehicles.	Local	Emma Reed	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	No Target	N/A	Will depend on grant funding.	Environment and Regeneration	
CPM/202	Kilometres of permanent segregated cycling network	Local	Lisa Elliott	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	3000	↑	Increase due to schemes being implemented	Environment and Regeneration	
CPM/203	Kilometres of permanent integrated cycling network	Local	Lisa Elliott	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	39700	↑	Increase due to schemes being implemented	Environment and Regeneration	
WO4.8 Work to reduce the impact of erosion, flooding and pollution on our coastal areas and watercourses.															
CPM/117 (CPM/164)	Number of beach awards achieved	Local	Colin Smith	Environment & Housing	6	6	6	N/A	5	N/A	5	↔	The service aims to maintain the same level of awards in 2024/25.	Environment and Regeneration	
CPM/204	Financial investment in flood protection measures in the local authority (annually).	Local	Mike Clogg/ Clive Moon	Environment & Housing	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	New PI for 2023/24	N/A	N/A	N/A	N/A	No target proposed as amount invested is dependent on funding.	Environment and Regeneration	
WO4.6 Provide effective waste management services and work with our residents, partners and business to minimise waste and its impact on the environment.															
PAM/030 (WMT/009b)	The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated bio-wastes that are composted or treated biologically in another way.	National	Colin Smith	Environment & Housing	65.00%	70%	70%	67.82	71%	N/A	71%	↔	The service area has a statutory duty to achieve a recycling rate of 70%. The service is aspiring to achieve a rate above this.	Environment and Regeneration	
CPM/116 (CPM/146 (PAM/D43))	kilograms of local authority municipal waste that is not reused, recycled or composted during the year per person.	National	Colin Smith	Environment & Housing	210kg	115kg	150kg	128.61kg	160kg	N/A	155kg	↓	The service area is targeting a rate above the Welsh average to help achieve its challenging 70% recycling target in 2024/25.	Environment and Regeneration	

□

□

Environment and Regeneration Scrutiny Committee

Well-being Objective 3: To support people at home and in their community

Proposed New PIs for 2024/25					Scrutiny Committee
PI Ref	PI Description	Local /National	Owner	Rationale for Proposal	
WO2.6 Support and promote volunteering and community learning recognising the range of benefits to individuals and the community.					
New PI 2024/25	Number of residents volunteering as part of Value in the Vale project.	Local	Nick Jones	Measure of residents participating in Value in Vale (not of overall volunteering across Vale).	Environment and Regeneration
New PI 2024/25	Percentage of Value in Vale volunteers who report a positive outcome.	Local	Nick Jones	User perspective on volunteering satisfaction and outcomes.	Environment and Regeneration
WO3.2 Provide more opportunities for cycling and walking and develop a range of travel options to encourage people out of their cars.					
New PI 2024/25	Percentage of residents who use the following public or active travel options in the Vale of Glamorgan: a) Public transport b) Walking routes c) Cycling routes f) Community transport	Local	Rob Jones	User perspective insight taken from Let's Talk Survey 2023.	Environment and Regeneration
New PI 2024/25	Most used form of transport by Vale of Glamorgan residents: a) Car or van b) motorbike c) bus d) train e) cycle f) walk	Local	Rob Jones	User perspective insight taken from Let's Talk Survey 2023.	Environment and Regeneration

Well-being Objective 4: To respect, enhance and enjoy our environment

PI Ref	PI Description	Local /National	Owner	Rationale for Proposals	
WO4.1 Work to reduce the organisation's carbon emissions to net zero before 2030 and encourage others to follow our lead as part of minimising the negative impact of our activities on the environment.					
New 2024/25	The number of private rented properties where energy efficiency has been improved through direct action from Shared Regulatory Services.	Local	Lorna Cross	This is now part of housing and Building services and should be reallocated to Helen Picton in SRS for reporting	Environment and Regeneration Corporate Performance & Resources
New 2024/25	Percentage of residents who agree that the council is doing enough to address the climate emergency.	Local	Robert Jones	To capture the impact of the Council's work towards the critical challenges. User perspective data taken from Let's Talk Survey 2023	Corporate Performance & Resources Environment & Resources
New 2024/25	Volume of EV charges through the use of our EV fleet (in kWh)	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Total Photovoltaic (PV) installed (kW per year) within Council Housing.	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Total Photovoltaic (PV) installed (kW per year): Council buildings and assets	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Total Air Source Heat Pump (ASHP) installed (kW per year): Council buildings and assets.	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/26	Total Air Source Heat Pump (ASHP) installed (kW per year): Council housing.	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration

New 2024/25	Percentage of sites with water Automatic Meter Reading (AMR): Council buildings and assets	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Overall carbon emissions (in Kg CO2)	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Overall carbon emissions from fleet (in Kg CO2)	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Overall carbon emissions from supply chain (in KG CO2)	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Overall carbon emissions from our buildings (in Kg CO2)	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Overall carbon emissions from commuting (in KG CO2)	Local	Lorna Cross	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
New 2024/25	Overall carbon emissions from land use (in KG CO2)	Local	Finance	To demonstrate progress against carbon reduction commitments as aligned to project zero.	Corporate Performance & Resources Environment & Regeneration
WO4.3 Protect, preserve and where possible enhance our natural and built environment and cultural heritage.					
New 2024/25	Percentage of residents who agree that the council is doing enough to address the nature emergency.	Local	Rob Jones	User perspective data taken from the 2023 Let's Talk Survey.	Environment and Regeneration
New 2024/25	Numbers of Gold + or Gold banded applicants on the Homes4U waiting list	Local	Nick Jones	User perspective data taken from the 2023 Let's Talk Survey.	Environment and Regeneration

Proposed Deletions 2024/25					Scrutiny Committee
PI Ref	PI Description	Local /National	Owner	Rationale for Deletion	
WO4.3 Protect, preserve and where possible enhance our natural and built environment and cultural heritage.					
CPM/107 (CPM/197)	Number of Green Flag Parks.	Local	Adam Sargent	Proposed for deletion given financial challenges. Work will continue with community groups and volunteers on maintaining green spaces.	Environment and Regeneration
CPM/199	The number of private rented properties where energy efficiency has been improved through direct action from Shared Regulatory Services.	Local	Helen Picton	Current wording of PI does not allow us to capture those properties that do not currently possess an EPC. It was felt it needed re-wording to demonstrate the breadth of work and level of improvement which would then allow us to set a more challenging target. Amended PI proposed for 2023/24.	Environment and Regeneration Homes & Safe Communities
CPM/090 (CPM/234 (PAM/038))	Percentage of local authority self-contained housing stock units that are compliant with the Welsh Housing Quality Standard (WHQS), subject to acceptable fails, at 31 March.	Local	Andrew Treweek	The first WHQS standard has been superseded by WHQS '23 which comes into effect from April 2024. With the old standard being achieved the Council was in the maintenance phase of the standard and has consequently reported full compliance each year since 2018. The new standard becomes effective in April 24 and this is now the time to reset the measurement of WHQS in the lead towards compliance by 2035. Existing measure, CPM/198 covers this.	Environment and Regeneration Homes & Safe Communities
CPM/194	Number of projects supported by the Councils investment plan.	Local	Phil Chappell	Proposed for deletion on target setting return	Environment and Regeneration