Well-being Outcome 4: An active and healthy Vale

#### Direction of Travel Key;

- ↑ arrow indicates the target has been set to improve on the 2016/17 performance
- → arrow indicates target has remained the same as the 2016/17 performance
- $oldsymbol{\psi}$  arrow shows the target has been set at a reduced level compared to the 2016/17 performance

#### Objective 7: Encouraging and promoting active and healthy lifestyles

Objective 7:	Encouraging and promoting active and he	ealthy lifestyl	es												
					Performan	ce trend				National benchmark	king	Other considerations	Target settin	g	
PI Ref	PI description	Local/ National	PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17	2017/18 (Q2)	Wales top quartile 2016/17		National minimum standards/ statutory targets	Target 2018/19	Direction of travel (Proposed target compared to 2016-17 performance)	Rationale for target
A. Populatio	n Indicators														<u> </u>
	fewer than two healthy lifestyle behaviours	National (WFG dataset)	N/A	N/A	New PI for 16/17	New PI for 16/17	New PI for 16/17	No data reported	Annual measure	N/A	N/A	N/A	No target	N/A	Not appropriate. National WG dataset, disaggregated data at local authority level is not yet available
	Percentage of children who have fewer than two healthy lifestyle behaviours (not smoking, eat five fruit/ vegetables daily, never/rarely drink and meet the physical activity guidelines.)	National (WFG dataset)	N/A	N/A	New PI for 16/17	New PI for 16/17	New PI for 16/17	No data reported	Annual measure	N/A	N/A	N/A	No target	N/A	Not appropriate. National WG dataset, disaggregated data at local authority level is not yet available
CPM/184	Children age 5 of a healthy weight.	National (WFG dataset)	N/A	N/A	New PI for 16/17	New PI for 16/17	New PI for 16/17	No data reported	Annual measure	N/A	N/A	N/A	No target	N/A	Not appropriate. National WG dataset, disaggregated data at local authority level is not yet available
	The average number of years a new born baby can expect to live if current mortality rates continue.	National (WFG dataset)	N/A	N/A	New PI for 16/17	New PI for 16/17	New PI for 16/17	No data reported	Annual measure	N/A	N/A	N/A	No target	N/A	Not appropriate. National WG dataset, disaggregated data at local authority level is not yet available
B. What Diffe	erence Have We Made?														
CPM/187	Improvement in the quality of life of clients accessing substance misuse treatment.	Local	Deb Gibbs	Environment & Housing	New PI for 2016/17		New PI for 2016/17	60.9%	74.30%	N/A	N/A	56%	67%	<b>↑</b>	Whilst this indicator is subject to a national target there are ongoing discussions with Welsh Government to reconsider it. The target of 67% is based on local performance in the last year.
CPM/104 (W01, W03 & W04)	Percentage of Flying Start children achieving at least the expected outcome (outcome 5+) for Foundation Phase.	Local	Rachel Evans	Social Services	New PI for 2016/17	New PI for 2016/17	New PI for 2016/17	88.31%	Annual measure	N/A	N/A	N/A	88%	$\leftrightarrow$	This is a challenging target; for children of Flying Start to achieve the expected outcomes of 5+.
CPM/191	participate in sports/ physical activity three or more times a week.	National (WFG dataset)	N/A	N/A	New PI for 16/17	New PI for 16/17	New PI for 16/17	63% (Local data)	Annual measure	N/A	N/A	N/A	No target	N/A	Not appropriate. National WG dataset, disaggregated data at local authority level is not yet available
How Well Ha	ave We Performed?														
CPM/192	Number of participations of children and young people in the 5x60 scheme.	Local	Dave Knevett	Environment & Housing	New PI for 2014/15	No data	43,867	43,687	Annual measure	N/A	N/A	N/A	44,000	<b>↑</b>	This target has been set to improve on previous performance. This target is subject to funding and programme review.
CPM/111 (W01 & W04)	that take up childcare offer.	Local		Social Services	2016/17	2016/17	New PI for 2016/17	89.40%	Annual measure	N/A	N/A	N/A	90%	<b>↑</b>	This is a challenging target; especially with other childcare provision services available/more suitable for working families.
W04)	childcare.	Local		Social Services	2015/16	New PI for 2015/16		75.5%	Annual measure	N/A	N/A	N/A	75%	<b>V</b>	This is a challenging target; greatly impacted by the turnover of children aged 2 years old; starting each term.
W04)	Percentage user satisfaction with the Families First service accessed.	Local	David Davies		New PI for 2016/17	2016/17	New PI for 2016/17	97%	Annual measure	N/A	N/A	N/A	97%	$\leftrightarrow$	This is an ambitious and challenging target set to maintain current performance.
CPM/196	Percentage of Council catered schools that offer healthy food options.	Local	Trevor Baker	Learning & Skills	New PI for 2016/17	New PI for 2016/17	New PI for 2016/17	100%	Annual measure	N/A	N/A	N/A	100%	$\leftrightarrow$	The target has been set at 100% to focus on maintaining our current excellent performance in this area.

PI Ref	PI description	Local/ National	PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17	(Q2)		average	National minimum standards/ statutory targets	Target 2018/19	Direction of travel (Proposed target compared to 2016-17 performance)	Rationale for target
How Much?	(contextual data?)		'												
CPM/197	Number of Green Flag Parks.	Local	Emma Reed	Environment &	New PI for	5	6	7	Annual	N/A	N/A	N/A	9	<b>↑</b>	The target has been set to increase as new applications
CPM/028	Number of sports clubs which offer either inclusive or specific disability opportunities.	Local	Dave Knevett	Environment & Housing	36.00	43.00	47	50	50	N/A	N/A	N/A	52		Potential for 2 additional clubs, that have shown interest in becoming inclusive.

Objective 8:	Safeguarding those who are vulnerable a	nd promoting	independent li	ving											
					Performan	ce trend				National benchmark	ina	Other considerations	Target settir	ıg	
PI Ref	PI description	Local/ Natio	r PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17	2017/18 (Q2)	Wales top quartile 2016/17		National minimum standards/ statutory targets	Target 2018/19	Direction of travel (Proposed target compared to 2016-17 annual performance)	Rationale for target
A. Populatio	n Indicators					•					·		·		
CPM/203	Percentage of adults at risk of abuse or neglect reported more than once during the year.	National	Suzanne Clifton	N/A	New PI for 16/17	16/17	New PI for 16/17	Annual measure	Annual measure	N/A	15%	N/A	15%	N/A	This target considers what the data has to tell us about th pattern of adult protection allegations in the Vale and how these are responded to and or monitored. It is intended to contribute to an improvement in outcomes for those peop who are in need of protection from abuse. Proposed performance mirrors Wales average performance in 2016/17.
CPM/060 (SSM/027)	Percentage of re-registrations of children on local authority child protection registers.	National	Rachel Evans	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	10.27%	0%	N/A	6.30%	N/A	10%	<b>↑</b>	This measure monitors the number of children re- registered on the CPR within 12 months of a previous registration. This measure also monitors the decision making process by the CPU.
CPM/098	Percentage of adult service users receiving a direct payment.	Local	Lance Carver	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	14.78%	Annual measure	N/A	N/A	N/A	15%	<b>↑</b>	Q2 = 12.98%. This will be a challenging target as the number of direct payments needs to grow at a faster rate than the number of people requiring a service.
B. What Diff	erence Have We Made?														
CPM/057 (SSM/019) (PAM/025)	Rate of delayed transfers of care for social- care reasons per 1,000 population aged 75 or over.	National	Lance Carver	Social Services	PI amended for 2016/17		PI amended for 2016/17	2.59	1.2	N/A	2.8	N/A	2.5	<b>↑</b>	22 DTOCs -April to Dec 2017 - (full year = 2.41). This target remains challenging for the hospital discharge service given the increasing and aging population in the Vale. A target of 2.50 would equate to 29 DTOCs.
CPM/026 (W01 & W04)	Percentage of people who have received a Disabled Facilities Grant who feel the assistance has made them safer and more independent in their own home.	Local	Elen Keen	Managing Director/ Resources	97.73%	96.30%	96.97%	99.34%	Annual measure	N/A	N/A	N/A	97%	Ψ	A target of 97% in relation to satisfaction is a highly challenging and realistic target. Given the numbers of survey respondents in previous years, 97% satisfaction could possibly equate to 4 applicants being dissatisfied.
CPM/058 (SSM/020a)	Percentage of adults who completed a period of reablement that a) have a reduced package of care and support after 6 months.	National	Lance Carver	Social Services	New PI for 16/17		New PI for 16/17	6.67%	8.57%	N/A	28%	N/A	10%	<b>↑</b>	This target emphasises the good work of the VCRS service; adults who have completed a period of reableme requiring a reduced package of care & support 6 months later.
	Percentage of adults who completed a period of reablement that b) have no package of care and support after 6 months.	National	Lance Carver	Social Services	New PI for 16/17		New PI for 16/17	73.33%	77.14%	N/A	72.3%	N/A	75%	<b>↑</b>	This target emphasises the good work of the VCRS service; adults who have completed a period of reablemen no longer require any package of care & support 6 months later.

PI Ref	PI description	Local/	PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17	2017/18	Wales top	Wales	National	Target	Direction of	Rationale for target
		National							(Q2)	quartile	average 2016/17	minimum standards/ statutory targets	2018/19	travel (Proposed target compared to 2016-17 performance)	
CPM/107 (W01 & W04)	Percentage of Supporting People service users who confirm that the support that they have received has assisted them to maintain their independence.	Local	Pam Toms	Environment & Housing	New PI for 16/17	New PI for 16/17	New PI for 16/17	96.15%	Annual measure	N/A	N/A	N/A	75%	<b>V</b>	The target for 2018/19 reflects the fact that performance in relation to this PI is highly volatile given that a different cohort is measured every year and sample sizes will vary significantly. Also findings of the self-assessment
	Percentage of pupils in local authority care in any LA maintained school, in year 11 who leave compulsory education, training or work based learning without an approved external qualification.		Gill Toon	Learning & Skills	0%	0%	0%	0%	Annual measure	0%	1.3%	N/A	0%	$\leftrightarrow$	This target has been set to maintain our top quartile position.
How Well Ha	ave We Performed?														
CPM/112	Percentage of Supporting People clients	Local	Pam Toms	Environment &	New PI	92.86%	100%	100%	Annual	N/A	N/A	N/A	100%	$\leftrightarrow$	Target has been set to continue to reach 100% client
CPM/056 (SSM/018)	Percentage of adult protection enquiries completed within 7 working days.	Local	Suzanne Clifton	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	98.32%	100%	N/A	80.1%	N/A	100%	<b>↑</b>	This target represents a challenge to ensure the timeliness of all adult protection enquiries are undertaken within 7 working days.
CPM/206	Percentage of telecare customers satisfied with the telecare monitoring service.	Local	Huw Isaac		New PI for 16/17	New PI for 16/17	New PI for 16/17	Data not reported	96.9%	N/A	N/A	N/A	97%	N/A	Level of satisfaction is extremely high currently and improvement is difficult. This target is stretching given previous performance.
CPM/207	Percentage of care and support plans for adults that were reviewed within agreed timescales (WG interim data set).	National	Lance Carver	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	85.4%	79.53%	N/A	N/A	N/A	85%	$\leftrightarrow$	This target based on Q4 performance 2016/17 & Q2 for this measure and represents a challenge to ensure that all reviews are undertaken within agreed timescales.
CPM/208	Percentage of care and support plans for children that were reviewed within agreed timescales (WG interim data set).	National	Rachel Evans	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	71.76%	90.95%	N/A	N/A	N/A	91%	1	This target based on Q2 performance 2016/17 for this measure and represents a challenge to ensure that all reviews are undertaken within agreed timescales.
<b>How Much?</b>	(contextual data)														
CPM/209	Number of new Telecare users.	Local	Lance Carver	Social Services	New PI for 14/15	309	330	363	182	N/A	N/A	N/A	375	<b>↑</b>	This target reflects the desire to increase the uptake and promote awareness of Telecare services.

## Additional Statutory Social Service Pls

Objective 7: Encouraging and promoting active and healthy lifestyles

					Performanc	e trend				National benchmark		Other considerations	Target settin	g	
PI Ref	PI description	Local/ National	PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17	2017/18 (Q2)		average 2016/17	National minimum standards/ statutory targets	Target 2018/19	Direction of travel (Proposed target compared to 2016-17 annual performance)	Rationale for target
How well ha	ave we performed														
	Number of visits to local authority sport and leisure facilities during the year where the visitor will be participating in physical activity per 1,000 population.	National	Dave Knevett	Environment & Housing	6,544	6,256	6,028	6,056	4,732	9,056	8,387	N/A	9,500	<b>↑</b>	Target has been set to increase as statistics from various facilities are now being collected as opposed to purely Leisure Centres and outdoor Sports Pitches previously.
NEW PAM	Percentage of NERS clients who completed the exercise programme	National	Dave Knevett			New PI for 2018/19	New PI for 2018/19	New PI for 2018/19	New PI for 2018/19	N/A	N/A	N/A	46%	N/A	This is a new national indicator which replaces an existing local measure. Based on previous (28.49%) and current performance at Q2 (46%) we are proposing a target of 46% for 2018/19 which is a challenging target.
NEW PAM	Percentage of NERS clients whose health had improved on completion of the exercise programme	National	Dave Knevett			New PI for 2018/19	2018/19	New PI for 2018/19	New PI for 2018/19	N/A	N/A	N/A	90%	N/A	The expectation is that the vast majority of clients who complete the exercise programme will see an improvement in their own health.

PI Ref	PI description		PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17			National	Target	Direction of	Rationale for target
		National							(Q2)			2018/19	travel	
										2016/17	statutory targets		(Proposed target compared to	
													2016-17	
													performance)	

those who are vulnerable and	

	1		1		Performano	o trond				National		Other	Target settin	~	
					Performanc	e trena				benchmark	ing	considerations	rarget settin	9	
PI Ref	PI description	Local/ National	PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17	2017/18 (Q2)	Wales top quartile 2016/17		National minimum standards/ statutory targets	Target 2018/19	Direction of travel (Proposed target compared to 2016-17 annual performance)	Rationale for target
What differe	ence have we made?												<b>'</b>	<b>'</b>	
SSM/025	The percentage of children supported to remain living within their family.	National	Rachel Evans	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	97.62%	67.34%	N/A	69.2	N/A	No target	N/A	It is not appropriate to set a target for this measure as the population of children on the at risk register and looked after children are included in calculating this measure. This measure will be monitored on a quarterly basis.
SSM/034a	The percentage of all care leavers who are in education, training or employment at 12 months after leaving care.	National		Social Services	16/17	New PI for 16/17	New PI for 16/17	42.63%	43.75%	N/A	52.50%	N/A	45%	<b>↑</b>	Target based on previous performance for 2016/17 for this measure. This target illustrates the challenges engaging with many of the care leavers; despite the wealth of support available.
SSM/034b	The percentage of all care leavers who are in Education, training or employment at 24 months after leaving care.	National	Rachel Evans	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	50%	53.33%	N/A	47.10%	N/A	53%	<b>↑</b>	Target based on previous performance for 2016/17 for this measure. This target illustrates the challenges engaging with many of the care leavers; despite the wealth of support available.
How well ha	ave we performed?														
SSM/023	The percentage of Adults who have received advice and assistance from the information, advice and assistance service and have not contacted the service again during the year.	National	Lance Carver	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	84.78%	Annual measure	N/A	67.70%	N/A	85%	1	This target remains challenging to ensure that the correct information, advice and assistance is provided at the outset by the IAA service.
SSM/024 (PAM/028)	The percentage of assessments completed for children within statutory timescales.	National	Rachel Evans	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	71.76%	90.12%	N/A	90.80%	N/A	91%	<b>↑</b>	Target based on Q2 performance and is designed to challenge the service area to ensure all assessments are completed in a timely manner.
SSM/033 (PAM/029)	The percentage of looked after children on 31 March who have had three or more placements during the year.	National	Rachel Evans	Social Services	10.40%	6.90%	9.80%	8.93%	5.7%	N/A	9.80%	N/A	9%	<b>V</b>	This target remains a challenging target given the complex needs of some of our current LAC population.
SSM/026	The percentage of looked after children (LAC) returned home from care during the year.	National	Rachel Evans	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	6.14%	2.82%	N/A	N/A	13.60%	6%	N/A	This measure will be monitored as it is unknown if performance should be higher or lower than 2016/17 performance.
SSM/030	Percentage of children seen by a registered dentist within 3 months of becoming looked after.		Rachel Evans	Social Services			New PI for 2016/17	42.62%	61.11%	N/A	N/A	59.40%	60%	<b>↑</b>	This is a challenging target based on 2016/17 performance to ensure that our LAC are seen by a dentist within 3 months of becoming looked after.
SSM/021	The average length of time older people (aged 65 or over) are supported in residential care homes.	National	Lance Carver	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	81894.5	797	N/A	N/A	N/A	No target	N/A	It is inappropriate to set a target for this measure.  Quarterly reporting will be used for monitoring purposes only.
SSM/022	Average age of adults entering residential care homes.	National	Lance Carver	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	81	78.68	N/A	N/A	N/A	No target	N/A	It is inappropriate to set a target for this measure.  Quarterly reporting will be used for monitoring purposes only.
SSM/031	The percentage of children looked after at 31 March who were registered with a GP within 10 working days of the start of their placement.	National	Rachel Evans	Social Services	98.60%	96.70%	98.53%	99.16%	98.21%	N/A	N/A	91.70%	99%	$\leftrightarrow$	This is a challenging target for this PI and reflects current and historical performance; and is significantly above the Welsh average.

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PI Ref	PI description	Local/ National	PI Owner	Directorate	2013/14	2014/15	2015/16	2016/17	2017/18 (Q2)	Wales top quartile 2016/17	Wales average 2016/17	National minimum standards/ statutory targets	Target 2018/19	Direction of travel (Proposed target compared to 2016-17 performance)	Rationale for target
SSM/035	The percentage of care leavers who have experienced homelessness during the year.	National	Rachel Evans	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	14.68%	5.5%	N/A	N/A	10.60%	12%	<b>↑</b>	Target based on performance 2016/17 and is very ambitious; especially where the definition of homelessness is strict even for a 24 hour period is included.
SSM/028	The average length of time for all children who were on the Child Protection Register during the year.	National	Suzanne Clifton	Social Services	New PI for 16/17	New PI for 16/17	New PI for 16/17	238	254	N/A	N/A	N/A	No target	N/A	It is inappropriate to set a target for this measure.  Quarterly reporting will be used for monitoring purposes only.
SSM/029a	Percentage of children (who need care and support) achieving the core subject indicator at key stage 2.	National	Rachel Evans	Social Services	New PI for 14/15	60%	100%	70.83%	Annual measure	N/A	N/A	56.60%	70%	<b>V</b>	The key stage 2 data will be obtained through the national data collection and completing the "children receiving care and support census at 31st March 2017". The CRC&S
SSM/029b	Percentage of children (who need care and support) achieving the core subject indicator at key stage 4.	National	Rachel Evans	Social Services	New PI for 2016/17	New PI for 2016/17	New PI for 2016/17	23.67%	Annual measure	N/A	N/A	14.20%	25%	<b>↑</b>	The key stage 2 data will be obtained through the national data collection and completing the "children receiving care and support census at 31st March 2017". The CRC&S census will be submitted to WG in January 2018 and results published in April 2018.
SSM/032	The percentage of looked after children (LAC) who have experienced one or more changes of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the year to 31 March.	National	Rachel Evans	Social Services	16.40%	13%	12.60%	12.93%	3.23%	N/A	N/A	12.70%	12%	<b>↑</b>	This is a challenging target for this measure and reflects current and historical performance; especially when compared to the Welsh average.
PAM/026 (SSM/015)	Percentage of carers reporting they feel supported to continue in their caring role.	National		Social Services	New PI for 2017/18	New PI for 2017/18	New PI for 2017/18	New PI for 2017/18	Annual measure	N/A	N/A	N/A	60%	N/A	Targets are based on the 2016/17 feedback from the qualitative return.
PAM/024 (SSM/013)	Percentage of adults who are satisfied with the care and support that they received.	National	Lance Carver	Social Services	New PI for 2017/18	New PI for 2017/18	New PI for 2017/18	New PI for 2017/18	Annual measure	N/A	N/A	N/A	85%	N/A	Targets are based on the 2016/17 feedback from the qualitative return.
PAM/027 (SSM/013)	Percentage of children who are satisfied with the care and support that they received.	National	Rachel Evans	Social Services	New PI for 2017/18	New PI for 2017/18	New PI for 2017/18	New PI for 2017/18	Annual measure	N/A	N/A	N/A	80%	N/A	This target reflects the desire to show children who have received care & support; and is heavily dependent on responses to the Qualitative questionnaires.

### Well-being Outcome 4: Proposed Performance Indicator Deletions, Amendments and Additions 2018/19

Proposed Deletions for 2018/19
Objective 7: Encouraging and promoting active and healthy lifestyles.

PI description	Local/ National	PI owner	Rationale for deletion
CPM/186 Percentage reduction in problematic substance misuse of clients accessing substance misuse treatment.	National	Deb Gibbs	Welsh Government have revisited the suite of national indicators for Substance misuse and this indicator has been amended. A new Welsh Government national indicator 'percentage of problematic substance misuse clients accessing treatment who maintain or reduce their substance misuse' has been proposed to replace this indicator.
CPM/195 Percentage of individuals who complete substance misuse treatment	National	Deb Gibbs	Welsh Government has reframed the existing indicator to account for people who are onward referred in a planned way, e.g. seamlessly transferred into aftercare for additional support. This indicator is proposed to be replaced by 'percentage of problematic substance misuse clients accessing treatment who maintain or reduce their substance misuse'.
CPM/090 Percentage of people who have completed the exercise referral scheme.	Local	Dave Knevett	This local measaure has been replaced with a national (PAM) measure reporting the same information. It is proposed that this local mesaure is therefore deleted.

# Objective 8: Safeguarding those who are vulnerable and promoting independent living.

Proposed deletions				
	PI description	Local/ National	PI owner	Rationale for deletion

No proposed deletions

Well-being Outcome 4: Proposed new PI for 2018/19			
PI Description	Local/National	PI Owner	Rationale for Proposal
Percentage of problematic substance misuse clients accessing treatment who maintain or reduce their substance misuse	National	Deb Gibbs	This new Welsh Government national Indicator is proposed to replace CPM/186. This quarterly indicator accounts for abstinence service users and those who are sustaining low level use e.g. alcohol clients who significantly reduced their consumption to a controlled limit as part of preparation for detox.
Percentage of individuals who exit substance misuse treatment in a planned way	National	Deb Gibbs	Welsh Government has reframed the existing indicator to account for people who are onward referred in a planned way, e.g. seamlessly transferred into aftercare for additional support. This quarterly indicator is proposed to replace CPM/195.
Percentage of treatment commencements within 20 working days	National	Deb Gibbs	This indicator is a reflection of demand vs. capacity of substance misuse services to provide clients with timely treatment within national targets set by Welsh Government. The proposed target would for this quarterly measure would be 80%.