

HEALTHY LIVING AND SOCIAL CARE SCRUTINY COMMITTEE

Decision Notice – Hybrid Meeting, 9th July, 2024.

The Committee agenda is available [here](#).

The recording of the meeting is available [here](#).

Present: Councillor J.E. Charles (Chair); Councillor N.C. Thomas (Vice-Chair); Councillors G.M. Ball, I.R. Buckley, C.A. Cave, A.M. Collins, C.M. Cowpe, R.E. Godfrey, S. Lloyd-Selby, J. Lynch-Wilson and J.M. Norman.

Also present: Councillors C.P. Franks, G. John (Cabinet Member for Leisure, Sport and Wellbeing) and E. Williams (Cabinet Member for Social Care and Health).

AGENDA ITEM 1 APOLOGY FOR ABSENCE –

This was received from Councillor C. Stallard.

AGENDA ITEM 2. MINUTES –

RECOMMENDED – T H A T the minutes of the meetings held on 24th May and 11th June, 2024 be approved as a correct record.

AGENDA ITEM 3. DECLARATION OF INTEREST –

Councillor S. Lloyd-Selby declared an interest in Agenda Item No. 6 – Annual Report of the Director of Social Services: Challenge Version. The nature of the interest was personal as the Councillor had family members in receipt of Care Services. As this was a personal interest Councillor Lloyd-Selby remained in the meeting for the item.

AGENDA ITEM 4. DEVELOPMENT OF THE CORPORATE PLAN 2025-2030, PANEL PERFORMANCE ASSESSMENT AND ANNUAL PERFORMANCE CALENDAR 2024/25 (REF) –

RECOMMENDED – T H A T both the Cabinet report and reference on development of the Vale of Glamorgan Council Corporate Plan 2025-30, Panel Performance Assessment and Annual Performance Calendar 2024/25 be noted.

Reason for recommendation

To ensure the Council fully discharged its duties under both the Well-being of Future Generations (Wales) Act 2015 and the Local Government and Elections (Wales) Act

2021 to publish annual Well-being Objectives, keep performance under review and consult and report on performance through an annual self-assessment relating to the previous financial year.

AGENDA ITEM 5. AGE FRIENDLY VALE UPDATE (CX) –

RECOMMENDED –

(1) T H A T the work to develop an Age Friendly Vale and the progress partners are making in developing the new Age Friendly Vale Action Plan be noted.

(2) T H A T the following comments of the Committee be shared with the Public Services Board via the Director of Corporate Resources:

- Consideration be given to alternative methods of outreach in areas of the Vale of Glamorgan that do not have a local library facility or public transport links,
- Consideration be given around non digital methods of contact to reach those residents who are less able to access information online, and
- Consideration be given to the dissemination of information such as an A-Z Services Directory amongst Elected Members and Town and Community Council Clerks to support with responding to ward queries.

(3) T H A T the Committee receives a further report on the work of Age Friendly Vale, following the current Age Friendly promotion / consultation exercise, that includes:

- a) the number of enquiries received via the Council's Contact Centre, following the leaflet distribution exercise, in comparison to contact made using the included QR Code; and
- b) the methods of outreach taking place across all ward areas of the Vale of Glamorgan.

Reasons for recommendations

(1) Having regard to the contents of the report to consider the work to develop an Age Friendly Vale and opportunities to engage with the development of the new Age Friendly Vale Action Plan.

(2) To ensure that the Committee's comments are fed back to the Public Services Board.

(3) To enable Members to be updated on the work of Age Friendly Vale at an appropriate time.

AGENDA ITEM 6. ANNUAL REPORT OF THE DIRECTOR OF SOCIAL SERVICES – CHALLENGE VERSION (DSS) –

RECOMMENDED –

(1) T H A T the contents of the report, and in particular the improvement priorities for Social Services as set out in the Director’s Annual Report for 2023-2024 – Challenge Version, be endorsed.

(2) T H A T the following proposals for change be considered by the Director for inclusion in the final report:

- Further clarity on how identified challenges for the future will be addressed. For example, concerns around communication in the Children and Young People Service.
- Adding some comparative data for the Vale of Glamorgan in comparison to other Local Authorities, where available, which is difficult for members to find independently. For example, specifics in relation to the remaining number of adults waiting on domiciliary care and the reasons why.
- More consistency in the way that data is provided throughout the report which fluctuates between raw data and percentages. For example, the 192 complaints received by the Directorate may appear high but, in comparison to the number of interventions over the entire year, would be a very small percentage.

Reason for recommendations

(1&2) Having regard to the contents of the report and discussion held at the meeting, to contribute to the challenge process for the Director’s Annual Report 2023-24, prior to a final draft being presented to Cabinet for consideration.

AGENDA ITEM 7. ANNUAL DELIVERY PLAN MONITORING REPORT: END OF YEAR QUARTER 4 PERFORMANCE (DSS) –

RECOMMENDED –

(1) T H A T the Q4 performance results and progress towards achieving the Annual Delivery Plan 2023/24 commitments, as aligned to the Council’s Corporate Plan Wellbeing Objectives within the remit of the Committee, be noted.

(2) T H A T the remedial actions to be taken to address areas of underperformance and to tackle the key challenges identified within the remit of the Committee be noted.

Reasons for recommendations

(1) Having regard to the content of the report to ensure the Council clearly demonstrates the progress being made towards achieving its commitments in the

Annual Delivery Plan 2023/24 aimed at making a positive difference to the lives of Vale of Glamorgan citizens.

(2) To ensure the Council is effectively assessing its performance in line with the requirement to meet its performance requirements, as outlined in the Local Government & Elections (Wales) Act 2021, and reflecting the requirement of the Wellbeing of Future Generations (Wales) Act 2015 that it maximises its contribution to achieving the well-being goals for Wales.