



One Stop Shop for Housing Support and Advice

"Locality based support - If people are going to be effectively supported, but with fewer resources, these developments offer the opportunity to look at innovative practice and service delivery which focuses on what is of real value to the person being supported". Supporting People Programme Practice Guidance 2018 pg23 (Welsh Government)





Housing Support Grant (HSG)

- The HSG came into being in April 2019 following the Welsh Government funding flexibilities pathfinder project.
- The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.
- The HSG is an early intervention grant programme to support activity which prevents people from becoming homeless, stabilises their housing situation, or helps potentially homeless people to find and keep accommodation.
- The HSG does not fund the statutory duty on local authorities to prevent homelessness, instead HSG funded services augment, complement and support the statutory service to ensure that the overall offer authorities provide helps people into the right homes with the right support to succeed.











Background – Why do we need locality based support

- Static budgets and threat of reduction in funding
- Long waiting lists for traditional floating support
- Floating Support does not suit everyone
- Helps to assist people before they get into crisis
- The service provides an alternative for people who need a brief intervention or are being tapered off of traditional support
- Pilots were very successful









What is a One Stop Shop for Housing Related Support?

- Brief intervention style support delivered from a centrally based, accessible hub.
- The service will be able to deal with people at the point of crisis.
- There is potential to expand the service to include other, complementary services over time.
- The hub will run alongside traditional floating support services, enhancing the range of provision available in the Vale.









Service Objectives



Reduce the risk of becoming homeless or needing to move to institutional settings

Assist with feeling safe personally, within the home and the wider community.

Minimise social isolation.
Create opportunities to
enhance skills through
employment, training or
voluntary prospects. Maximise
income/reduce debt.

Take advantage of employment/training or volunteer opportunities.

Facilitate access to healthcare services prior to crisis, encouraging health and wellbeing.

Develop skills which can maximise independent living.

Reduce the use of substance misuse.

Lessen the need for statutory and long term care intervention.

Build support within the Local communities.

Work towards goals and aspirations



