

# SRS – Progress Report

## Shared Regulatory Services (SRS)

### Homes and Safe Communities Scrutiny Committee

9<sup>th</sup> June 2021



Shared  
**Regulatory**  
Services

Gwasanaethau  
**Rheoliadol**  
a Rennir

# The aims of the Shared Regulatory Services (SRS) project

- A fully integrated Regulatory Services function delivering Environmental Health, Trading Standards and Licensing across **Bridgend, Cardiff, and the Vale of Glamorgan**
- **One** management structure
- A robust, sustainable, collaborative service that is more resilient and better placed to meet future demands

# The SRS Business Plan

- The SRS Business Plan delivers the statutory requirements placed upon each Council
- The SRS Business Plan supports the corporate aspirations of each Council through our five priorities

### Corporate Priorities



As a regional organisation providing regulatory services across 3 local authority areas, Shared Regulatory Services places the corporate priorities and outcomes of the three councils at the heart of all that we do.

### Shared Regulatory Service Business Plan



Our Business Plan demonstrates how through the development of our own strategic priorities Shared Regulatory Services will deliver the priorities of all 3 authorities, together with the needs and aspirations of our partners and customers.

### Personal Performance & Development Reviews



#IT'SABOUTME

Performance and Development Reviews capture the contribution individuals make to Corporate and Service priorities and provide opportunity for learning and development.

# SRS Priorities



Shared  
**Regulatory**  
Services



# Performance – Critical success factors

- **People** – Competency and motivation to deliver the service
- **Performance** – Saying what we do; doing what we say
- **Pounds** – value for money, within budget
- **Perceptions** – what people think of us
- **Partners** – Joint working, supporting common goals
- **Positioning** – Relevance
- **Passion** - Can do, want to

# Success?

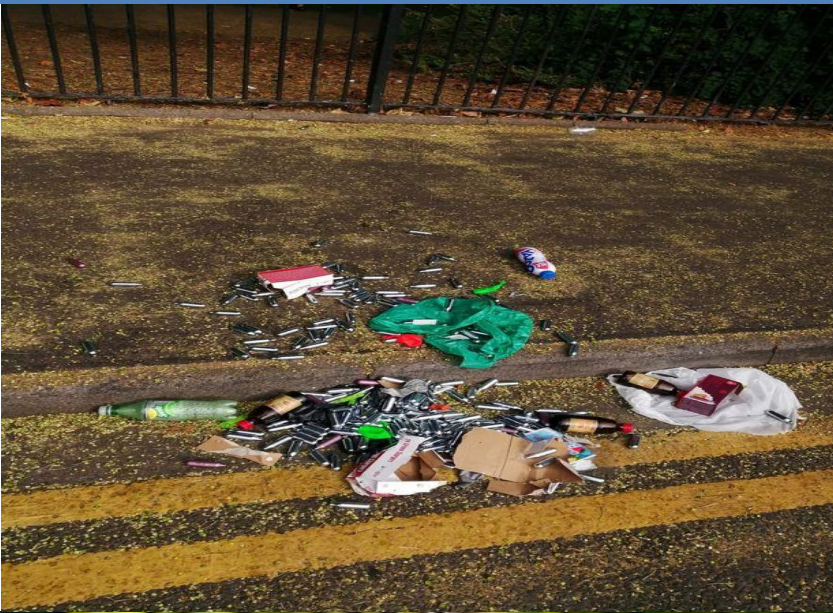
- **People** - attendance levels significantly higher than all three partner's average
- **Performance** across 2015 -20 improved and improving
- **Pounds** - budgeted savings delivered **and** more in year savings than forecast

# Place

- Mobile working is the norm; officers can work from any location
- SRS remains an integral part of each Council
- SRS is establishing a clear identity and linkages with partners –and we make things happen



# Performance - the work keeps coming





# Positioning for the future



# Passion - Can do Want to

