

Gwasanaethau **Rheoliadol** a Rennir









action required

Target not achieved - Corrective



Well below target but expected to improve

Well below target - Urgent improvement required

Team	Authority	Ref	Title	Q3 Actual	RAG Status3	Q3 Comment	Annual
.		-	.	7	~	·	target
Food - Combined total	Bridgend	SRS/FH/001 (PPN/001ii)	The number of high-risk inspections of Category A and B businesses that were carried out during the year.	63	3		
Food - Combined total	Bridgend	SRS/FH/001 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category A and B) during the year.	77			
Food - Combined total	Bridgend	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesses (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.		Green	At the end of Qtr 3, the Service would have expected to achieve a target of 75% and this has been exceeded.	100%
Food - Combined Food - Combined	Cardiff	SRS/FH/001	The number of high-risk inspections of	215			
total	Cardin	(PPN/001ii)	Category A and B businesses that were carried out during the year.	218	2		
Food - Combined total	Cardiff	SRS/FH/001 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category A and B) during the year.	263			
Food - Combined total	Cardiff	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesses (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.		Green	At the end of Qtr 3, the Service would have expected to achieve a target of 75% and this has been exceeded.	100%
Food - Combined	Vale of Glam	SRS/FH/001	The number of high-risk inspections of	63			
total	vare or Gram	(PPN/001ii)	Category A and B businesses that were carried out during the year.		'		
Food - Combined total	Vale of Glam	SRS/FH/001 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category A and B) during the year.	76	5		
Food - Combined total	Vale of Glam	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesse: (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.		Green	At the end of Qtr 3, the Service would have expected to achieve a target of 75% and this has been exceeded.	100%
Food - Combined total	SRS	SRS/FH/001 (PPN/001ii)	The number of high-risk inspections of Category A and B businesses that were carried out during the year.	341			
Food - Combined total	SRS	SRS/FH/001 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category A and B) during the year.	416	3		
Food - Combined total	SRS	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesses (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.		Green	At the end of Qtr 3, the Service would have expected to achieve a target of 75% and this has been exceeded.	100%

Bridgend	SRS/FH/002 (PPN/001ii)	The number of high-risk inspections of	V	<u>~</u>	To the second	target 🙀
Bridgend 		The number of high-risk inspections of	054			
		Category C businesses that were carried out during the year.	254			
Bridgend	SRS/FH/002 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category C) during the year.	326			
Bridgend	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	77.91%	Green	At the end of Qtr 3, the Service would have expected to achieve a target of 67.50% and this has been exceeded.	90%
Cardiff	SRS/FH/002 (PPN/001ii)	The number of high-risk inspections of Category C businesses that were carried out during the year.	559			
Cardiff	SRS/FH/002 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category C) during the year.	793			
Cardiff	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	70.49%	Green	At the end of Qtr 3, the Service would have expected to achieve a target of 67.50% and this has been exceeded.	90%
Valo of Glam	SDS/FU/002	The number of high risk inspections of	185			
vale of Glain	(PPN/001ii)	Category C businesses that were carried out during the year.	100			
Vale of Glam	SRS/FH/002 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category C) during the year.	247			
Vale of Glam	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	74.90%	Green	At the end of Qtr 3, the Service would have expected to achieve a target of 67.50% and this has been exceeded.	90%
SRS	SRS/FH/002 (PPN/001ii)	The number of high-risk inspections of Category C businesses that were carried out during the year.	998			
SRS	SRS/FH/002 (PPN/001ii)	The number of inspections due on highrisk food businesses (Category C) during the year.	1366			
SRS	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	73.06%	Green	At the end of Qtr 3, the Service would have expected to achieve a target of 67.50% and this has been exceeded.	90%
	Cardiff Cardiff Cardiff Vale of Glam Vale of Glam Vale of Glam SRS	Cardiff SRS/FH/002 (PPN/001ii) Cardiff SRS/FH/002 (PPN/001ii) Cardiff SRS/FH/002 (PPN/001ii) Vale of Glam SRS/FH/002 (PPN/001ii) Vale of Glam SRS/FH/002 (PPN/001ii) Vale of Glam SRS/FH/002 (PPN/001ii) SRS SRS/FH/002 (PPN/001ii) SRS SRS/FH/002 (PPN/001ii) SRS SRS/FH/002 (PPN/001ii)	SRS/FH/002 (PPN/001ii) Cardiff SRS/FH/002 (PPN/001ii) The number of high-risk inspections of Category C businesses that were carried out during the year. Cardiff SRS/FH/002 (PPN/001ii) SRS/FH/002 (PPN/001iii) Cardiff SRS/FH/002 (PPN/001iii) Category C) that were liable to a programmed inspection that were inspected, for food hygiene. Vale of Glam SRS/FH/002 (PPN/001ii) SRS/FH/002 (PPN/001iii) The number of high-risk inspections of Category C) during the year. Vale of Glam SRS/FH/002 (PPN/001ii) The number of high-risk inspections of Category C) during the year. Vale of Glam SRS/FH/002 (PPN/001iii) The percentage of high risk businesses (Category C) during the year. Vale of Glam SRS/FH/002 (PPN/001iii) The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene. SRS SRS/FH/002 (PPN/001ii) The number of high-risk inspections of Category C) that were liable to a programmed inspection that were carried out during the year. SRS SRS/FH/002 (PPN/001ii) The number of high-risk inspections of Category C) businesses (Category C) during the year. The number of high-risk inspections of Category C businesses (Category C) during the year. The number of high-risk inspections of Category C businesses (Category C) during the year. SRS SRS/FH/002 (PPN/001ii) The number of high-risk businesses (Category C) during the year.	SRS/FH/002 (PPN/001ii) The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected. For food hygiene. 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Vale of Glam SRS/FH/002 (PPN/001ii) The number of high-risk inspections of category C) during the year. Vale of Glam SRS/FH/002 (PPN/001ii) The percentage of high risk businesses (Category C) during the year. Vale of Glam SRS/FH/002 (PPN/001ii) The percentage of high risk businesses (Category C) during the year. Vale of Glam SRS/FH/002 (PPN/001ii) The percentage of high risk businesses (Category C) during the year. Vale of Glam SRS/FH/002 (PPN/001ii) The percentage of high risk businesses (Category C) during the year. Vale of Glam SRS/FH/002 (PPN/001ii) The percentage of high risk businesses (Category C) during the year. The percentage of high-risk inspections of category C) during the year. The percentage of high risk businesses (Category C) during the year. SRS SRS/FH/002 (PPN/001ii) The number of high-risk inspections of category C) during the year. SRS SRS/FH/002 (PPN/001ii) The number of inspections due on high-risk inspections of category C) during the year. 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Proof Combined And Combined	Team	Authority	Ref	Title	Q3 Actual	RAG Status3	Q3 Comment	Annual
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Food - Combined Combi			(PN/008ii)	which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year.				
triangle of the combined of th		Bridgend			153			
which were subject to a fisk assessment will be a first assessment assessment will be a first assessment assessment will be a fir		Bridgend		identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the	92.81%	Green	Target exceeded.	90%
which were subject to a fisk assessment will be a first assessment assessment will be a first assessment assessment will be a fir	Food - Combined	Cardiff	SRS/FH/003	The number of new businesses identified	384			
Combined				which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the				
Identified which were subject to a risk assessment 143		Cardiff			442			
which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year. Food - Combined Vale of Glam (PN/008II) The total number of new businesses identified by food hygiene. Food - Combined SRS (FH/003 (PN/008II)) The percentage of new businesses identified which were subject to a risk assessment questionnaire during the year, for food hygiene. Food - Combined SRS (PN/008II) The number of new businesses identified which were subject to a risk assessment questionnaire during the year, for food hygiene. Food - Combined SRS (PN/008II) The number of new businesses identified which were subject to a risk assessment questionnaire to Food Hygiene during the year. Food - Combined SRS (PN/008II) The total number of new businesses identified which were subject to a risk assessment questionnaire to Food Hygiene during the year. Food - Combined SRS (PN/008II) The total number of new businesses identified to total (PN/008II) The total number of new businesses identified to total (PN/008II) The total number of new businesses identified to total (PN/008II) The total number of new businesses identified to a risk assessment questionnaire during the sessment questionnaire during the label that them has experienced a number of elekthoss absences in quarter 3 which has had a determined to a risk assessment questionnaire during the sessment questionnaire during the sessme		Cardiff	and the control of th	identified which were subject to a risk assessment visit or returned a self- assessment questionnaire during the	86.88%	Amber	has experienced a number of sickness absences in quarter 3 which has had a	90%
which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year. Food - Combined Vale of Glam (PN/008II) The total number of new businesses identified by food hygiene. Food - Combined SRS (FH/003 (PN/008II)) The percentage of new businesses identified which were subject to a risk assessment questionnaire during the year, for food hygiene. Food - Combined SRS (PN/008II) The number of new businesses identified which were subject to a risk assessment questionnaire during the year, for food hygiene. Food - Combined SRS (PN/008II) The number of new businesses identified which were subject to a risk assessment questionnaire to Food Hygiene during the year. Food - Combined SRS (PN/008II) The total number of new businesses identified which were subject to a risk assessment questionnaire to Food Hygiene during the year. Food - Combined SRS (PN/008II) The total number of new businesses identified to total (PN/008II) The total number of new businesses identified to total (PN/008II) The total number of new businesses identified to total (PN/008II) The total number of new businesses identified to a risk assessment questionnaire during the sessment questionnaire during the label that them has experienced a number of elekthoss absences in quarter 3 which has had a determined to a risk assessment questionnaire during the sessment questionnaire during the sessme								
Food - Combined total SRS SRS/FH/003 (PN/008ii) The number of new businesses identified which were subject to a risk assessment visit or returned a self-assessment visit or returned as self-assessment visit or returned visit of returned visit or return		vale of Glam		which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the	143			
Combined SRS SRS/FH/003 The number of new businesses identified which were subject to a risk assessment questionnaire during the year, for food hygiene. SRS SRS/FH/003 The number of new businesses identified which were subject to a risk assessment questionnaire to Food Hygiene during the year. SRS SRS/FH/003 The total number of new businesses identified which were subject to a risk assessment questionnaire to Food Hygiene during the year. SRS SRS/FH/003 The total number of new businesses identified by food hygiene. SRS SRS/FH/003 The total number of new businesses identified by food hygiene. SRS SRS/FH/003 The percentage of new businesses identified by food hygiene. SRS SRS/FH/003 The percentage of new businesses identified which were subject to a risk assessment questionnaire during the SRS SRS/FH/003 The percentage of new businesses identified which were subject to a risk assessment questionnaire during the SRS SRS/FH/003 The percentage of new businesses aldentified which were subject to a risk assessment questionnaire during the SRS SRS/FH/003 The percentage of new businesses aldentified which were subject to a risk assessment questionnaire during the SRS SRS/FH/003 The percentage of new businesses aldentified which were subject to a risk assessment questionnaire during the SRS SRS/FH/003 The percentage of new businesses aldentified which were subject to a risk assessment value to a risk assessment questionnaire during the SRS SRS/FH/003 The percentage of new businesses SRS/FH/003 The total number of sickness assessment questionnaire during the SRS SRS/FH/003 The percentage of new businesses SRS/FH/003 The percentage of new businesse		Vale of Glam			151			
which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year. Food - Combined SRS SRS/FH/003 (PN/008ii) The total number of new businesses identified by food hygiene. Food - Combined SRS SRS/FH/003 (PN/008ii) The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment visit or returned a self-assessment questionnaire during the		Vale of Glam		identified which were subject to a risk assessment visit or returned a self- assessment questionnaire during the	94.70%	Green	Target exceeded.	90%
visit by or returned a self-assessment questionnaire to Food Hyglene during the year. Food - Combined total SRS SRS/FH/003 (PN/008ii) The total number of new businesses identified by food hygiene. The percentage of new businesses as self-assessment questionnaire during the self-	Food - Combined	SRS	SRS/FH/003	The number of new businesses identified	669			
total (PN/008ii) identified by food hygiene. Food - Combined SRS SRS/FH/003 (PN/008ii) The percentage of new businesses identified which were subject to a risk assessment visit or returned a selfassessment questionnaire during the 89.68% Amber Unfortunately the food and port health team has experienced a number of sickness absences in quarter 3 which has had a detremental effect on this Pl.	total		(PN/008ii)	visit by or returned a self-assessment questionnaire to Food Hygiene during the year.				
total (PN/008ii) identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the has experienced a number of sickness absences in quarter 3 which has had a detremental effect on this Pl.		SRS			746			
		SRS		identified which were subject to a risk assessment visit or returned a self- assessment questionnaire during the	89.68%	Amber	has experienced a number of sickness absences in quarter 3 which has had a	90%

Team	Authority	Ref	Title	Q3 Actual	RAG Status3	Q3 Comment	Annual
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Food	Bridgend	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.	1214			
Food	Bridgend	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.	1260			
Food	Bridgend	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	96.35%	Green	Target exceeded.	93%
Food	Cardiff	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.	3066			
Food	Cardiff	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.	3299			
Food	Cardiff	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	92.94%	Amber	This result is fractionally off target. This PI provides an indication of how well a food business complies with food hygiene legislation, the score is ultimately a reflection of business performance rather than that of SRS. We assess businesses through a programme of inspections and advice and premises are deemed to be broadly complaint if specified risk scores are achieved for cleanliness, structural issues and confidence in the management of the business.	93%
Food	Vale of Glam	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.	1126			
Food	Vale of Glam	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.	1196			
Food	Vale of Glam	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	94.15%	Green	Target exceeded.	93%
Food							
Food	SRS	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.	5406			
Food	SRS	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.	5755			
Food	SRS	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	93.94%	Green	Target exceeded.	93%

Team	Authority	Ref	Title	Q3 Actual	RAG Status3	Q3 Comment	Annual
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Trading Standards - Combined total		SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.	4			
Trading Standards Combined total	- Bridgend	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.	17			
Trading Standards Combined total	Bridgend	SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	23.53%	Red	10 premises are overdue a visit, these will be completed along with the 3 remaining visits due in Q4.	100%
Trading Standards - Combined total	- Cardiff	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.	33			
Trading Standards · Combined total	- Cardiff	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.	69			
Trading Standards - Combined total	- Cardiff	SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	47.83%	Red	The outstanding visits are being conducted in Q4 along with the 11 visits due in that quarter. A number of these are petrol stations. In addition, the numbers appear higher than the actual number of premises due as a result of multiple entries for a number of the premises (food standards, consumer protection and animal feed)	100%
Trading Standards - Combined total	Vale of Glam	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.	1			
Trading Standards - Combined total	Vale of Glam	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.	6			
Trading Standards - Combined total	Vale of Glam	SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	16.67%	Red	One of the outstanding visits has been completed early in Q4. The remaining 4 visits are due to farms for animal feed purposes and are due to be conducted in Q4	100%
Trading Standards Combined total	- SRS	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.	38			
Trading Standards Combined total	SRS	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.	92			
Trading Standards Combined total	- SRS	SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	41.30%	Red	One of the outstanding visits has been completed early in Q4. The remaining visits will be conducted during Qtr 4.	100%

Team	Authority	Ref	Title	Q3 Actual	RAG Status3	Q3 Comment	Annual
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Trading Standards Combined total	- Bridgend	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year	8			
Trading Standards Combined total		SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year	10			
Trading Standards Combined total	- Bridgend	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	80.00%	Amber	Two investigations (significant breaches) remain outstanding for Trading Standards. This is due to ongoing investigations that have yet to be concluded. The aformentioned investigations are however within the timescales of the associated legislation.	90%
		SRS/TS/002					
Trading Standards Combined total	- Cardiff	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year	61			
Trading Standards Combined total	- Cardiff	SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year	75			
Trading Standards Combined total	- Cardiff	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	81.33%	Amber	14 investigations (significant breaches) remain outstanding for Trading Standards. This is due to ongoing investigations that have yet to be concluded. The aformentioned investigations are however within the timescales of the associated legislation.	90%
Total in the state of the state	Mala of Olam	ODO/TO/000	The same have for invite and have the				
Trading Standards Combined total	- vale of Glam	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year	8			
Trading Standards Combined total	-Vale of Glam	SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year	10			
Trading Standards Combined total	-Vale of Glam	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	80.00%	Amber	Two investigations (significant breaches) remain outstanding for Trading Standards. This is due to ongoing investigations that have yet to be concluded. The aformentioned investigations are however within the timescales of the associated legislation.	90%
Trading Standards Combined total	SRS	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year	77			
Trading Standards Combined total	- SRS	SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year	95			
Trading Standards Combined total	- SRS	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	81.05%	Amber	18 investigations (significant breaches) remain outstanding for Trading Standards. This is due to ongoing investigations that have yet to be concluded. The aformentioned investigations are however within the timescales of the associated legislation.	90%

Team	Authority	Ref	Title	Q3 Actual	RAG Status3	Q3 Comment	Annual
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Trading Standards - Combined total	Bridgend	SRS/TS/003 (PPN/008i)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.	140			
Trading Standards Combined total	Bridgend	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.	159			
Trading Standards Combined total	- Bridge nd	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a selfassessment questionnaire during the year, for trading standards.	88.05%	Green	Target exceeded.	80%
	0 1155			205			
Trading Standards - Combined total	- Cardiπ	SRS/TS/003 (PPN/008i)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.	365			
Trading Standards - Combined total	- Cardiff	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.	474			
Trading Standards Combined total	Cardiff	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a selfassessment questionnaire during the year, for trading standards.	77.00%	Amber	The Trading Standards team remains one officer down due to an officer being seconded to the Industry team. Despite this the team achieved 78.33% achievement. The remaining outstanding visits relate to E&SS where outstanding inspections will be prioritised in the next quarter. The remaining visits will be completed in Q4. Two of the visits relate to Animal Feed	80%
Trading Standards Combined total	Vale of Glam	SRS/TS/003 (PPN/008i)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.	147			
Trading Standards Combined total	Vale of Glam	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.	161			
Trading Standards Combined total	Vale of Glam	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a selfassessment questionnaire during the year, for trading standards.	91.30%	Green	Target achieved.	80%
Trading Standards	SPS	SRS/TS/003	The number of new businesses identified	652			
Combined total		(PPN/008i)	which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.	352			
Trading Standards Combined total	SRS	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.	794			
Trading Standards Combined total	SRS	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a selfassessment questionnaire during the year, for trading standards.	82.12%	Green	Target achieved.	80%

Team	Authority	Ref	Title	Qtr 3	RAG	Qt3 Comment	Annual
	▼	-		Actual	Status3	·	Target 🕌
Pollution	Bridgend	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days	167			
Pollution	Bridgend	SRS/LC/008	No. of domestic noise and air complaints received.	168			
Pollution	Bridgend	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	99.40%	Green	Target exceeded.	90%
Pollution	Cardiff	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days	325			
Pollution	Cardiff	SRS/LC/008	No. of domestic noise and air complaints received.	343			
Pollution	Cardiff	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	94.75%	Green	Target exceeded.	90%
Pollution	Vale of Glam	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days	74			
Pollution	Vale of Glam	SRS/LC/008	No. of domestic noise and air complaints received.	75			
Pollution	Vale of Glam	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	98.67%	Green	Target exceeded.	90%
Pollution	SRS	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days	566			
Pollution	SRS	SRS/LC/008	No. of domestic noise and air complaints received.	586			
Pollution	SRS	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	96.59%	Green	Target exceeded.	90%

Team	Authority	Ref	Title	Qtr 3	RAG	Qt3 Comment	Annual
	▼ .	-	J	Actual	Status3	· ·	Target 🖵
Pollution	Bridgend	SRS/LC/009	No. of commercial and industrial noise and air complaints responded to within one working day.	6	0		
Pollution	Bridgend	SRS/LC/009	No. of commercial and industrial noise and air complaints received.	6	2		
Pollution	Bridgend	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	96.77%	Green	Target exceeded.	75%
Pollution	Cardiff	SRS/LC/009	No. of commercial and industrial noise and air complaints responded to within one working day.	19	3		
Pollution	Cardiff	SRS/LC/009	No. of commercial and industrial noise and air complaints received.	21	8		
Pollution	Cardiff	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	88.53%	Green	Target exceeded.	75%
Pollution	Vale of Glam	SRS/LC/009	No. of commercial and industrial noise and air complaints responded to within one working	3	7		
Pollution	Vale of Glam	SRS/LC/009	dav. No. of commercial and industrial noise and air complaints received.	4	9		
Pollution	Vale of Glam	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	75.51%	Green	Target exceeded.	75%
Pollution	SRS	SRS/LC/009	No. of commercial and industrial noise and air	29	0		
			complaints responded to within one working day.				
Pollution	SRS	SRS/LC/009	No. of commercial and industrial noise and air complaints received.	329	9		
Pollution	SRS	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	88.15%	Green	Target exceeded.	75%

Team	Authority	Ref	Title	Qtr 3	RAG	Qt3 Comment	Annual
	V	·	. T	Actual	Status3		Target
Pollution	Bridgend	SRS/LC/010	No of alarm complaints responded to within one day.	5			
Pollution	Bridgend	SRS/LC/010	No. of alarm complaints received.	5			
Pollution	Bridgend	SRS/LC/010	Percentage of alarm complaints responded to within one day.	100.00%	Green	Target exceeded.	90%
Pollution	Cardiff	SRS/LC/010	No of alarm complaints responded to within one day.	14			
Pollution	Cardiff	SRS/LC/010	No. of alarm complaints received.	14			
Pollution	Cardiff	SRS/LC/010	Percentage of alarm complaints responded to within one day.	100.00%	Green	Target exceeded.	90%
Pollution	Vale of Glam	SRS/LC/010	No of alarm complaints responded to within one day.	2			
Pollution	Vale of Glam	SRS/LC/010	No. of alarm complaints received.	2			
Pollution	Vale of Glam	SRS/LC/010	Percentage of alarm complaints responded to within one day.	100.00%	Green	Target exceeded.	90%
Pollution	SRS	SRS/LC/010	No of alarm complaints responded to within one day.	21			
Pollution	SRS	SRS/LC/010	No. of alarm complaints received.	21			
Pollution	SRS	SRS/LC/010	Percentage of alarm complaints responded to within one day.	100.00%	Green	Target exceeded.	90%

Team	Authority	Ref	Title	Qtr 3	RAG	Qt3 Comment	Annual
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Licensing	Bridgend	SRS/LC/004	Number of applications determined within 2 months	27			
Licensing	Bridgend	SRS/LC/004	Number of applications received	27			
Licensing	Bridgend	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	100.00%	Green	Target achieved.	100%
Licensing	Cardiff	SRS/LC/004	Number of applications determined within 2 months	135			
Licensing	Cardiff	SRS/LC/004	Number of applications received	135			
Licensing	Cardiff	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	100.00%	Green	Target achieved.	100%
Licensing	Vale of Glam	SRS/LC/004	Number of applications determined within 2 months	28			
Licensing	Vale of Glam	SRS/LC/004	Number of applications received	28			
Licensing	Vale of Glam	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	100.00%		Target achieved.	100%
Licensing	SRS	SRS/LC/004	Number of applications determined within 2 months	190			
Licensing	SRS	SRS/LC/004	Number of applications received	190			
Licensing	SRS	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	100.00%		Target achieved.	100%

Team	Authority	Ref	Title	Qtr 3	RAG	Qt3 Comment	Annual
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Licensing	Bridgend	SRS/LC/005	Number of applications determined within 2 months	14	4		
Licensing	Bridgend	SRS/LC/005	Number of applications received	14	1		
Licensing	Bridgend	SRS/LC/005	% of licensed personal applications received and determined within 2 months	100.00%	Green	Target achieved.	100%
Licensing	Cardiff	SRS/LC/005	Number of applications determined within 2 months	98	5		
Licensing	Cardiff	SRS/LC/005	Number of applications received	95	5		
Licensing	Cardiff	SRS/LC/005	% of licensed personal applications received and determined within 2 months	100.00%	Green	Target achieved.	100%
Licensing	Vale of Glam	SRS/LC/005	Number of applications determined within 2 months	15	5		
Licensing	Vale of Glam	SRS/LC/005	Number of applications received	15	5		
Licensing	Vale of Glam	SRS/LC/005	% of licensed personal applications received and determined within 2 months	100.00%	Green	Target achieved.	100%
Licensing	SRS	SRS/LC/005	Number of applications determined within 2 months	124	4		
Licensing	SRS	SRS/LC/005	Number of applications received	124	4		
	0.00	0004 0405					
Licensing	SRS	SRS/LC/005	% of licensed personal applications received and determined within 2 months	100.00%	Green	Target achieved.	100%

Team	Authority	Ref	Title	Qtr 3	RAG	Qt3 Comment	Annual
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Licensing	Bridgend	SRS/LC/006	Number of applications determined within 2 months		0		
Licensing	Bridgend	SRS/LC/006	Number of applications received	(0		
Licensing	Bridgend	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	0.00%	Green	No applications received.	100%
Licensing	Cardiff	SRS/LC/006	Number of applications determined within 2 months	17	7		
Licensing	Cardiff	SRS/LC/006	Number of applications received	17	7		
Licensing	Cardiff	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	100.00%	Green	Target achieved.	100%
Licensing	Vale of Glam	SRS/LC/006	Number of applications determined within 2 months		0		
Licensing	Vale of Glam	SRS/LC/006	Number of applications received	(0		
Licensing	Vale of Glam	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	0.00%	Green	Target achieved.	100%
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Licensing	SRS	SRS/LC/006	Number of applications determined within 2 months	1,			
Licensing	SRS	SRS/LC/006	Number of applications received	17	7		
Licensing	SRS	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	100.00%	Green	Target achieved.	100%