

Enterprise & Specialist Services

SRS Industry Team
*Paid For Services &
Business Engagement*



Industry Team - Layout & Remit

The unique Mixed Team:

- 4 Environmental Health Officers - Food Safety
- 2 Environmental Health Officers - Health & Safety (1 FTE)
- 4 Trading Standards Officers
- 2 Business Engagement Officers - (created on SRS setup)

Industry Team Remit:

- Manufacturers & Importers - Non Retail
- Major Events Co-ordinator
- Discrete Specialisms - Approved Premises, Petroleum



Building the infrastructure

Overview...

- The Industry Team has the lead role in business engagement, paid for services and oversight for Primary Authority
- Engages with Economic Development Partnerships, Business Wales and other stakeholders / partners
- Works with English LAs to provide Assured Advice on 'Wales only' Devolved matters - primarily Food Law
- Bespoke Training and Paid for Advice Visits
- Service Promotion, Grant Funding Bids



Working with
Business

Primary Authority – Gradual Approach



Primary Authority – 3 examples



- **Bridgend - Previously subject to Enforcement Action**
- Terms & Conditions Review, Sales Advice & Complaint Review



- **Cardiff - Food Prosecution for Hygiene Offences (£80k)**
- Food Hygiene Training, Health & Safety Training



- **Vale of Glamorgan - Zero Food Hygiene Rating Score**
- HACCP Review, Food Hygiene Training

Primary Authority

Overview...

- Built this slowly and sensibly....
- Won a 'Highly Commended' Award in First Year!
- Participated in National Pilot on 'How to engage with Business'
- SRS first to have a 'Devolved Matters' PA Partnership
- Become recognised as a National 'Strategic Provider' of PA – Reputation
- SRS has more PA Partnerships than rest of Wales combined! (22 of 30 in Wales)

Why?

- Allows us to work together in ways we haven't previously & Cost Recovery
- Local Businesses are now asking how they can work with us!

SRS Training & Other Paid Services

Environmental Health

- **Food Hygiene Training – Level 2 & 3 Accredited** - 100 people trained in 17/18
- **Paid For Food Visits – Mock Inspections & Coaching** - 60 Paid Advice Visits in 17/18
- **Health & Safety Training – Level 2 & 3 Accredited**
- **Infection Control Training** – Paid Sessions to groups – Nursery staff



Working with
Business

Trading Standards

- **UKAS Metrology Lab** – £12k Income in 2017/18
- **Others** – Terms & Conditions reviews, Food Labelling, Paid Visits, Brand Holder response at Major Events, Verifications - Railweighers Nationally

Paid Services - Launching in 2018/19



- Trading Standards 'Buy With Confidence' Approved Trader Scheme – also complements other Teams advising Vulnerable Consumers & Doorstep Crime / Press Releases
- Accredited HACCP Training for Food Businesses after Pilot in late 2017.
- Additional Internal 'SRS Food Training' to complement Accredited offer
- Scope for Licensing Training



Business Engagement - Newsletter & Leaflets



 Shared Regulatory Services

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 HIGH FIVE!

 See Page 2


 ALLERGENS

 See Page 5


 FOOD HYGIENE RATINGS

 See Page 7

Issue 02 - September 2017

Food & Safety news

Communicable Disease 
 Food Hygiene & Standards 
 Health & Safety at Work 
 Working with Business 



Working with our key partners to make Cardiff fit for Champions!

The biggest show finally came to town, and it didn't disappoint! The men's and women's UEFA Champions League Finals were real sporting showcases – and for two or three days in early June 2017 the eyes of the world were on Cardiff.

This footballing extravaganza brought a huge economic boost to the capital city and a chance for businesses across Cardiff and beyond to showcase their offerings to thousands of visitors...and to the locals, of course.

But behind the scenes, our officers were working their socks off to make sure the event went without a hitch.

In the weeks and months leading up to May, we attended a number of Event Liaison Panel (ELP) meetings, where issues of Health & Safety and Food Safety were

be examined and commented upon.

In the week leading up to the Women's Final, our Officers visited Camp Ninja; the Football Village in Sute Park; Champions Festival site at Cardiff Bay including the floating football pitch; and the Champions Villages at Cardiff Castle. We worked closely with other members of the ELP including representatives from the Police, Police Licensing, Fire Service, Ambulance Service, Emergency Planning, Cardiff Events Team, Electricity/Structural Engineers from Cardiff Council and the Parks Department to ensure that the event would proceed safely.

trading standards and licensing who were out and about dealing with any potential problems. Fortunately, there were limited issues, but these included and inspection of mobile traders – one of which was problematic where cross contamination issues were identified, an inspection of a hot dog bicycle, and a public house which had opened despite being still under construction!

Perhaps it was the city of Cardiff and not the football teams that really stole the show when the Champions League came to town – and we relished the challenge of keeping


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Food Hygiene Levels 2 & 3







Level 2 Award in Food Safety in

A food poisoning incident can have serious consequences for a business. To prevent such outbreaks, staff need an understanding of cleanliness and know the importance of temperature control, cross contamination, disinfection

Our course is aimed at staff and employers work in an environment where food is stored, prepared, handled and served and gives an introduction to good food hygiene


 Shared Regulatory Services

Primary Authority Partnerships







Does red tape prevent your business from reaching its maximum potential?

Are you looking for consistent, assured advice which will enable your business to comply with legal requirements, and make financial savings?

If you've answered 'yes' to any of these questions then the answer may be a Primary Authority partnership with Shared Regulatory Services.

Whether you run a chain of restaurants, sell electrical goods to consumers across the UK or you manufacture goods, you will be able to rely on the assured advice you

- Audits of your procedures and policies, contracts and terms & conditions.
- Regular reports and data analysis to assist with forward business planning.
- The creation of inspection plans, which means inspections by other regulators are less time consuming.

Business Engagement - Website & Twitter



www.srs.wales

In This Section

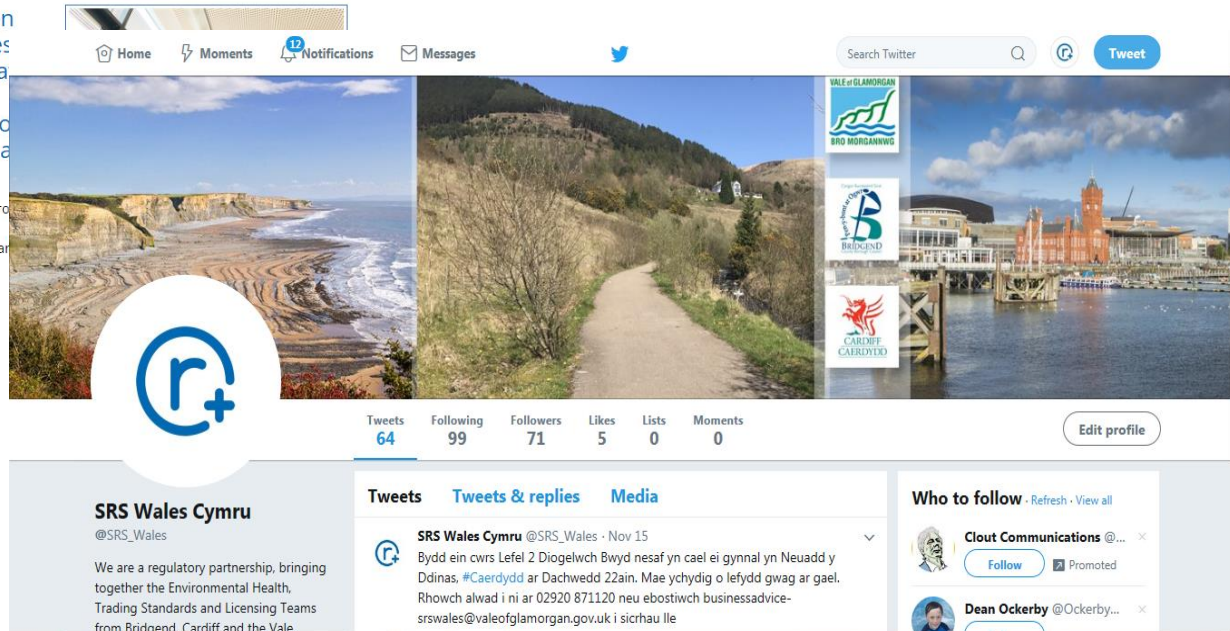
- Home
- Primary Authority Overview
- Meet Our Primary Authority Partners
- Primary Authority Overview
- Primary Authority

Primary Authority

Primary Authority is a partnership between Shared Regulatory Services and businesses which is recognised by the Secretary of State. It provides a framework which enables businesses to receive advice and support on Trading Standards, Environmental Health and Licensing regulation.

Primary Authority Partnerships: Ensuring Consistency and Enabling Growth

Does your business operate across more than one local authority area?



@srs_wales



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a Rennir



SRS Food Safety Event – February 2017

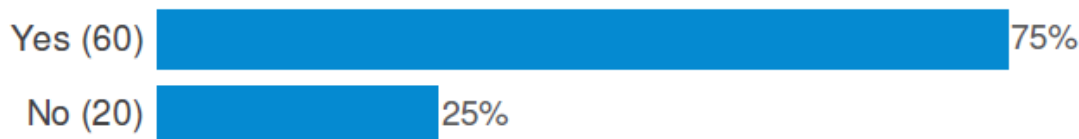


Food Safety Event Feedback

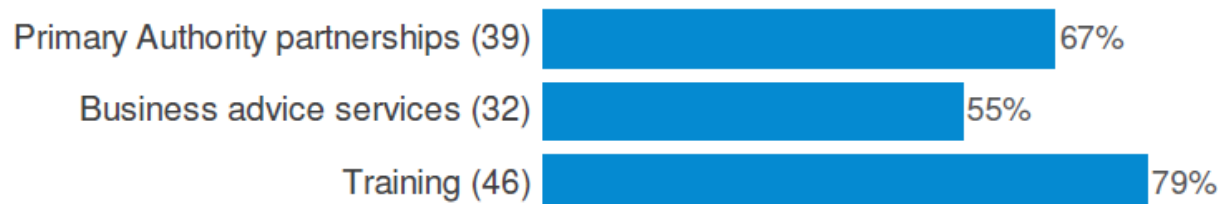
Do you feel that the event will help you improve standards of compliance in your business?



Has the event changed your perception of the role of regulatory services?



Business Interest in finding out more about what we offer...



Any Questions?

